



East London
NHS Foundation Trust

Information Governance

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30 June 2020

Our reference: FOI DA3481

I am responding to your request for information received 29 June 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

- Question 1.** Does the Trust outsource its cleaners, caterers, porters or security guards? If so, to which company/companies and for what service(s)?
- Question 2.** When did the contract(s) for this/these services commence and when are they due to expire?
- Question 3.** How many cleaners, caterers, porters and security guards are currently employed to work at the Trust through this/these private contractor(s)?
- Question 4.** How much does the Trust pay the contractor(s) for the cleaning, catering, portering and security service(s)?
- Question 5.** Does the Trust intend to put any of those cleaning, catering, portering and security services that are currently outsourced back out to competitive tender once their contract expires?
- Question 6.** Has the Trust historically outsourced cleaning, catering, portering and security services in the last ten years? If so, to which contractors and for what services and how much did the Trust pay for those services?
- Question 7.** What are the agreed rates of pay, annual leave, and sick pay entitlement of the cleaners, caterers, porters and security guards?
- Question 8.** Does the Trust know if any trade unions are recognised by any private contractors in respect of cleaners, caterers, porters and security guards? If so, which trade union and in respect of which contractor?
- Question 9.** Does the Trust recognise any trade unions in respect of cleaners, caterers, porters or security guards? If so, which trade unions and in respect of which workers?
- Question 10.** When were these recognition deals signed by the Trust or the private contractors?
- Question 11.** Do any of these recognition deals contain a Binding Arbitration clause (i.e. a no-strike clause) between the union and the Trust or the union and the contractor? If so, which trade union signed the recognition deal and in respect of which workers? When was it signed?
- Question 12.** Has the Trust or any of the aforementioned contractors received formal claims from a trade union – recognised or otherwise – in the last 5 years for improved pay and terms and conditions of employment for outsourced cleaners, caterers, porters and security guards? If so, what trade union and in respect of what workers?
- Question 13.** Has the Trust received any formal claims from a trade union – recognised or otherwise – in the last 5 years for the in-housing of outsourced cleaners, caterers, porters and security guards? If so, what trade union and in respect of what workers?

Question 14. Have there been any negotiations between the Trust, private contractors and trade unions in the last 5 years in respect of pay, terms and conditions of employment or the insourcing of outsourced cleaners, caterers, porters and security guards?

Question 15. Has the Trust or any of the aforementioned private contractors entered into dispute with a trade union – recognised or otherwise – in the last 5 years in respect of pay, terms and conditions or the in-housing of outsourced cleaners, caterers, porters or security guards? If so, who were the parties to the dispute and what were the terms of the dispute?

Answer: The information is exempt under Section 21 of the Freedom of Information Act (FOIA), because the information is accessible to you, as it is already in the public domain and available at the following link:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3433.pdf>