

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Telephone: 020 7655 4131

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

10 November 2020

Our reference: FOI DA3594

I am responding to your request for information received 15 October 2020, which you clarified on 21 October 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliff House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Request:

Dear FOI team,

I have a Freedom of Information request about mental health services you provide in your trust. Please find the questions as follows:

Question 1. Per ward, for each hospital in your trust, please provide the number of mental health inpatient beds provided by subspecialty, as well as the current occupancy and occupancy 2 years ago.

Answer The Trust does not record this information in a specific field on our clinical system. To answer your questions we would need to manually develop scripts to retrieve the information.

This question would take seven hours to collate and respond to.

Question 2. Per ward, for each mental health hospital in your trust, please provide the average length of stay for patients on the ward over the last 36 months.

Answer The Trust does not record this information in a specific field on our clinical system. To answer your questions we would need to manually develop scripts to retrieve the information.

This question would take four hours to collate and respond to.

Question 3. Per ward, for each mental health hospital in your trust, please provide the average weekly fee for mental health beds on the ward over the last 36 months, as well as the average total cost of service per mental health bed.

Answer The Trust does not record the information in a format requested. Reference costs submission is done in accordance to pre-defined MH parameters set by NHSi and not based on a ward by ward basis.

Please note that costs for 2019/2020 will not be available until the end of January 2021.

This question would take a month to collate and respond to and therefore exceeds the FOI cost limit which is specified in Section 12 of the Freedom of Information Act 2000.

Question 4. Per ward, for each mental health hospital in your trust, please provide the number of FTE employees you have, split by staff category, as well as the % of expenditure on staff that goes to agency staff.

Answer This question would take five hours to collate and respond to. If your request is refined, we will be able to respond to this question.

Question 5. Per ward, for each mental health hospital in your trust, please provide the average appropriate and inappropriate OAP admissions over the last 36 months.

Answer The Trust does not record this information in a specific field on our clinical system. To answer your question, staff would need to manually

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

review each admission over the last 36 months to ascertain their admission.

It would be difficult to establish this information by ward, however, if you wish to resubmit your request, we may be able to provide a current snapshot, depending on directorate.

Question 6. Per ward, for each mental health hospital in your trust, please provide the average admission and discharge score on HoNOS scale (if you use other outcome measures, please advise me what they are).

Clarification

An out of area placement may be appropriate when:

- **the person becomes acutely unwell when they are away from home (in such circumstances, the admitting provider should work with the person's home team to facilitate repatriation to local services as soon as this is safe and clinically appropriate)**
- **there are safeguarding reasons such as gang related issues, violence and domestic abuse**
- **the person is a member of the local service's staff or has had contact with the service in the course of their employment**
- **there are offending restrictions**
- **the decision to treat out of area is the individual's choice e.g. where a patient is not from the local area but wants to be near their family and networks**

An out of area placement may be inappropriate when:

- **Inappropriate OAPs are where patients are sent out of area because no bed is available for them locally, which can delay their recovery.**

Please find below the answer for Q6

The timescale is for each respective year (2016, 2017, 2018, 2019, 2020) starting from 1st of January to 31st of December.

Answer: The Trust does not record this information in a specific field on our clinical system. To answer your question, we would need to manually develop scripts to retrieve the information.

This question would take 14 hours to collate and respond to.

Given the above, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

If you wish to re-submit your request, we will be able to provide answers to questions where in total it does not exceed the 18 hour cost limit. This means you will need to choose the questions you would like an answer to as the Trust will not be able to provide answers to all questions.