



**East London**  
NHS Foundation Trust

**Information Governance**

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London  
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**Website:** <https://www.elft.nhs.uk>

16 April 2021

**Our reference: FOI DA3686**

I am responding to your request for information received 28 January 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Online Clinic / Video Consultation**

**Question 1. Do you use Online Clinic / Video Consultation?**

Answer: Yes, the Trust does use online clinic/video consultation.

**Question 1a. If yes, could you please answer the following questions:**

- **Name of the supplier & product:**
  - Clinic.co
  - AccuRX
  - WebEX
  - Attend Anywhere
  
- **What procurement method (if any) was used to obtain this system i.e. what framework:**
  - CCS Framework
  
- **The contract start date:**
  - 1 August 2019
  
- **The contract end date:**
  - 31 July 2022
  
- **Total contract value:**
  - Incorporated into larger contract which includes: Wifi, Hosted UC, IPVPN WAN, LAN
  
- **Is the product integrated with PAS or EPR:**
  - No.
  
- **What is the name and position of the key internal stakeholder for this service:**
  - Simon Fewer, Head of Digital.