

## ARE YOU CONCERNED AN ADULT IS AT RISK OF ABUSE OR NEGLECT?

### CONCERNS - What is an adult safeguarding concern?

An adult safeguarding concern is any worry about an adult who has or appears to have care and support needs, and they may be subject to, or may be at risk of, abuse and neglect and may be unable to protect themselves against this.

### What should I do to address the Concern?

#### Make an evaluation of the risk and take steps to ensure that the adult is in no immediate danger:

- Arrange any medical treatment;
- If a crime is in progress or life is at risk, dial emergency services – 999;
- Encourage and support the adult to report the matter to the police if a crime is suspected and not an emergency situation;
- Take steps to preserve any physical evidence if a crime may have been committed, and preserve evidence through recording;
- Ensure your own safety as a priority;
- If concern relates to staff, refer to the staff allegation policy;
- Get support to think through next steps from line manager, operational lead, ward manager or Named Professional for Safeguarding Adults/Children

**If a response is not received it is the responsibility of the referrer to follow up the outcome of the concern by contacting the Local Authority Safeguarding team.**

**Raise concern to the Local Authority where the concern occurred, not the Local Authority for where the service user ordinarily resides**

**Newham:** [Accessto.AdultsSocialCareTeam@newham.gov.uk](mailto:Accessto.AdultsSocialCareTeam@newham.gov.uk)

**Newham MASH:** [MASH@newham.gov.uk](mailto:MASH@newham.gov.uk)

0203 373 3142

**Tower Hamlets:** [adultcare@towerhamlets.gov.uk](mailto:adultcare@towerhamlets.gov.uk)

**Tower Hamlets MASH:** [mash@towerhamlets.gov.uk](mailto:mash@towerhamlets.gov.uk)

0207 364 3444

**City and Hackney:** [adultprotection@hackney.gov.uk](mailto:adultprotection@hackney.gov.uk)

**City and Hackney FAST:** 0208 356 5500

For ELFT staff who require any advice and guidance, please refer to the list below for details of your Named Professional in your area.

ELFT Safeguarding Adults Team (London):

[elft.safeguardingadults@nhs.net](mailto:elft.safeguardingadults@nhs.net)

Emma Crivellari (Newham): 07789877158

[emma.crivellari@nhs.net](mailto:emma.crivellari@nhs.net)

Zahid Iqbal (City & Hackney): 07435733991

[zahid.iqbal@nhs.net](mailto:zahid.iqbal@nhs.net)

Jacek Borek (Tower Hamlets): 07464510372

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