

REPORT TO THE TRUST BOARD: PUBLIC
23 May 2019

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| Title | Quality Assurance Committee 29 April 2019 – Chair’s Report |
| Committee Chair | Mary Elford, Committee Chair |
| Author | Cathy Lilley, Associate Director of Corporate Governance |

Purpose of the report

To bring to the Board’s attention key issues and assurances discussed at the Quality Assurance Committee (QAC) meeting held on 29 April 2019.

Issues to be brought to Board’s attention

At its meeting on 29 April 2019 the Committee considered a range of items including the role of the Committee in population health, CAMHS quality and safety report, Quality Report for 2018/19, internal audit progress report, BAF and Quality Committee assurance reports.

The Committee wished to draw the Board’s attention to its discussions on:

- **Population Health:** As agreed by the Board at its Development Session on 26 April 2019, all Board Committees were requested to consider their role and contribution in ensuring achievement of the Trust’s strategic priority on ‘improved population health outcomes’. These discussions would proceed in parallel with the work being undertaken by the Population Health Task and Finish Group.

The Committee discussed its approach to assessing risk and assurance for population health objectives noting that:

- Wider understanding is needed amongst staff of what is within the scope of ‘population health’ and how they can relate to it through a focused communications plan; although it was recognised that this can take time to embed
- Much existing data generated from work within STPs, from Integrated Care initiatives and from Directorate Quality meetings, would provide assurance for population health. This framework provides structure and legitimacy
- Information reported to the Quality Committee and within the new QAC template should be reviewed and any measures that are population health outcome-based extracted.

- **Quality and Safety Report – CAMHS:** The presentation took a population health approach, illustrating quality and safety, risks and assurance, with reference to:
 - Population demand, access and thresholds for being seen
 - Partnership working across complex boundaries
 - Service user and staff experience
 - Workforce capacity and staff recruitment challenges
 - The wide range of innovative initiatives including ‘trailblazer’ projects with schools, emergency community teams, transition workers, career pathways, GP webinars, DBT groups, digital offers, etc.

- **Quality Report 2018/19:** The Committee commended the high standard of the first draft of the report and provided some suggestions to enhance the value of the report further, including a focus on outcomes rather than work in progress.

- **Internal Audit:** Two final reports were considered:
 - **Information Governance:** The significant progress made by the Trust with an 85% compliance achieved against the standards in the information governance toolkit; this reflects the work on organisational culture and senior leadership focus. Work will continue on the information assets and flows, and training. An Information Commissioner audit was taking place in May which will result in a set of recommendations and the publication of a rating for the Trust
 - **Place-based systems:** There are challenges with the complexity of achieving alignment between directorate plans, Trust plans and STP plans. Actions include improving communication and feedback loops to address cultural and behavioural issues. Executive Director of Integrated Care will produce exception reports from external meetings