

**REPORT TO THE TRUST BOARD: PUBLIC**  
**28 November 2019**

<b>Title</b>	Chair's Report
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**Purpose of the Report:**

The report informs the Board of key points arising from the Council of Governors discussions and the Chair's most significant activities including Non-Executive Director visits to services.

**Summary of Key Issues:**

To receive feedback on Governor discussion and key strategic points arising from Chair and Non-Executive Director activity.

**Strategic priorities this paper supports (Please check box including brief statement)**

Improved experience of care	<input checked="" type="checkbox"/>	Council of Governor focus on real collaboration to improve and an emphasis on the accessibility of care which contribute to improved experience
Improved population health outcomes	<input checked="" type="checkbox"/>	Council of Governor focus on social prescribing and our AGM focus on communities developing health responses will assist populations to work alongside health and care to improve community health
Improved staff experience	<input type="checkbox"/>	
Improved value	<input checked="" type="checkbox"/>	Working with Regional Directors and their teams to support effective joint plans will improve value through better integrated and more accessible care.

**Committees / Meetings where this item has been considered:**

Date	Committee / Meeting
14 <sup>th</sup> November 2019	Council of Governors

**Implications:**

Equality Analysis	Positive impact on equality and reducing health inequalities will increase as we focus on how to reach the most vulnerable and seldom heard in partnership with our health and care system colleagues.
Risk and Assurance	Keeping abreast of and seeking to influence national policy will enable the Trust to react appropriately to sustain its viability and retain talent.
Service User / Carer / Staff	Recognition and celebration of Governors, Board members and Staff emphasise the value we place on their contribution to our success
Financial	There are no current financial implications
Quality	Governor debate emphasises the need to continue to focus on quality improvement in all areas and not just those prioritised nationally

**Supporting Documents and Research material**

a.
b.

**Glossary**

Abbreviation	In full

## 1.0 Background/Introduction

- 1.1 This report updates the Board on the Council of Governors discussions so that these views inform Board decisions. It also provides information on the Chair's main activities and strategic outcomes of Non-Executive Director visits as part of the Board's commitment to public accountability.

## 2.0 Council of Governors

- 2.1 The November Council of Governors meeting was both a focus on strategic developments and a celebratory goodbye to those Governors whose term has come to an end. Richard Fradgley provided a very informative update on the NHS Long Term Plan and how related developments were and may be impacting on ELFT and the people we serve. I believe it would be useful for Board members to receive this presentation and I would like to ask that this report is circulated to Non-Executive Directors as a useful reference document.

- 2.2 Governors welcomed much of what was contained in the NHS Long Term Plan and the additional investment and focus it brought but also raised a number of very insightful questions and the debate was robust. The key themes that emerged in response to the presentation were that.

- As the expectation and context within which ELFT changes we need to ensure that we are informed and flexible so that we remain viable and able to lead in providing solutions.
- It was important not to forget the most vulnerable which may not be prioritised within the Long Term Plan or for increased investments, this includes dual diagnosis and forensic services.
- Access to services needs to continually improve and issues such as waiting lists need to be addressed now as demand is expected to increase.
- There was a need to reach out to local communities to improve access and reduce stigma in relation to access.
- The role of social prescribers will be important and how they relate to similar roles, so that people are supported to improve their health. There were a number of models in operation and ELFT should seek to ensure that they all work with the people with enduring mental health ill health.
- Caution should be used when using new models of prediction, for example, algorithms, ensuring that these are reviewed so that they are based in reality as each person and their experience of their condition varies.
- A need to consider how to improve access to CAMHS and IAPT and aligned with this how to continuously improve quality whilst meeting increased demands.
- The need to strengthen partnerships, we could do more transformational work, and the way to really tell commitment is when we have a pooled approach to managing financial risk across organisations within the Sustainability and Transformation Partnerships/Integrated Care System.

- 2.2 We were pleased to be able to celebrate the contributions of our outgoing Governors. Three, (Rosie Eggleton, Paul Feary and Hazel Watson) spoke eloquently and with passion about their time at ELFT. Paul's contribution included sharing some lyrics by Ian Dury on what it was like to live with manic depression. All three will continue to work with us but in a different guise, Rosie volunteering at the Lighthouse, Paul supporting work on suicide prevention and Hazel through regular attendance at Governor Stakeholder Meetings. Hazel's speech is attached, as an example of the reflections shared.

### 3.0 Chair and NED Activities

- 3.1 I would like to begin by saying a few thank yous. My first thank you is to Rob Taylor, whose time as an ELFT Non-Executive Director finishes at the end of this calendar year. Rob has made a unique and highly valued contribution to ELFT and he will be missed for this but also for his humour and personal support. He was the person in the room who would come in with that decisive question that made us all see a challenge or an opportunity from a different angle, which is so very useful. I know Rob will continue to be a friend to ELFT but we shall miss him.
- 3.2 My second thank you is to Mason Fitzgerald, who will be working with Norfolk and Suffolk NHS Foundation Trust as Deputy Chief Executive with responsibility for Strategic Partnerships. Mason has been, over many years, a catalyst for progress within ELFT, from ensuring that we became a Foundation Trust to working alongside me to ensure that we have as an effective Board as possible and from leading our first progressive conversations on equality to ensuring that our strategic conversations were focussed and deliverable. As a leader he has always exhibited the values that define ELFT and I am pleased that he will continue to work alongside us on our Board Development Sessions.
- 3.3 My final thank you is for the amazing team who organised and delivered our successful Annual General Meeting on 9<sup>th</sup> October, unusually we began with singing which was enjoyed by most, followed by our key note speakers who focused on working with communities to lead wellbeing responses. Our Governors film was very good, reflecting creatively on the impact they had made. As always, the workshops were well attended and the questions from attendees truly held us to account. Any thoughts on how we could further improve for next year are welcomed.
- 3.4 Mary Elford and I attended the East of England Region Chairs and Chief Executive meeting. The meeting was useful to understanding how each Sustainability and Transformation Partnership/Integrated Care System in the region plans were being developed and to participate in conversations to form a regional identity. The regional teams, which are part of NHS England and Improvement, are responsible for the quality, financial and operational performance of all NHS organisations in their region, working with their corporate and STP colleagues to improve and support local transformation. In London, whilst there is the same focus on performance, the regional team are concerned to ensure alignment with the London Mayor's Health and Care Vision for London, which is a partnership vision. It would be useful to consider how ELFT should engage with the regional teams and what support we could offer to this wider system.
- 3.5 The joint NED visit this month was to Newham Health Team for Adults with Learning Disabilities. As this has only just occurred at the time of writing this report, Eileen Taylor and Aamir Ahmad will provide verbal feedback to the meeting.

### 4.0 Action Being Requested

- 4.1 The Board is asked to **RECEIVE** and **NOTE** the report for information.

14 NOV. Greetings

It has been an honour for me to be one of East London Foundation Trust Governor for Newham, Thanks to Dr. Navina Evans chief Executive Marie Gabriel, E.L.F.T chair, and Norbert Lieckfeldt Corporate Governance Manager, for the helpful encouragement, it was a great opportunity for me to learn and experience some of the work and projects that East London Foundation Trust are involve with, as Mental health Services, Health and care space Newham, Therapy and life skills Services, Suicide prevention, and much more, also reaching out to other areas as bedfordshire, Luton, Norfolk and Suffolk its a great team to work with, I gain so much from the various meetings I attended, but I have a passion for the stakeholders lunch-meetings as these meetings provide a and opportunity for all our stake holders which includes members, staff, Service users, carers, and anyone with an interest in our Services, to hear upto date information about the trust Services, and participate in open discussions, I will miss attending the various meetings, and mostly all the members I have got to know during my time here, and Thanks to mena sending me the upto date letters, overall the trust partnership with Services users and carers, put our people happiness and well being to improvement, and we hope you will continue to do so, however the end of my 3 years term is end, and due to health and family commitment, I have to step down but I did enjoy the time I spend with you and the meetings I attended which was beneficial and enjoyable Thank you all very much, Sincerely Hazel Watson