



East London
NHS Foundation Trust

Information Governance

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8 September 2021

Our reference: FOI DA3875a

I am responding to your request for information received 17 August 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Dear East London NHS Foundation Trust,

Thanks for your response, please could you provide the staffing groups Pulse is used for as your master vendor as well as whether any tech is provider? The response you have directed me to does not contain this information.

Answer: Pulse is the Master Vendor supplier for Medical and Allied Health Professions (AHP) locums.

Medical and AHP locums are booked via an external company called iNGAGE and they use the portal called Fieldglass.

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Original Request:

I am writing to make a request under the Freedom of Information Act. Please could you answer the below questions relating to temporary staff management within your organisation.

Sourced Staffing Arrangements

Question 1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Answer: The Trust's master vendor is Pulse/Ingage

Question 1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Question 1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

Answer: The Trust has reviewed questions 1b and 1c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3434.pdf>

Question 1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Answer: Start date: May 2020
End date: May 2022.

Direct Engagement

Question 2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Answer: Yes.

Question 2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

Answer: Ingage.

Question 2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

Answer: Medical & Dental and Allied Health Professionals.

Question 2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

Answer: Start date: May 2020
End date: May 2022.

Question 2f. How much did the organisation pay the supplier in 20/21 (April 2020 to March 2021) for the provision of the direct engagement service?

Answer: The direct engagement is only for Medical and AHP staff. Nursing is not included therefore the return for this is zero.

Vendor Management System for Nurse Agency

Question 3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Answer: The Trust does not use a third party vendor system.

Question 3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc. 3c. Please provide the contract start and end date for this provider (dd/mm/yy)

Answer: The Trust has reviewed questions 3b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust does not use a third party vendor system for nurse agency staff. The information is not held and therefore not disclosable.

Bank Management

Question 4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

Question 4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

Question 4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy) 4d. How much did the organisation pay the supplier(s) in 20/21 for the provision of the bank service?

Answer: The Trust has reviewed questions 4a, 4b and 4c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust manages its bank staff in house.