

From: Mason Fitzgerald, Director of Corporate Affairs

To: Council of Governors

Date: 18 January 2018

Subject: Strategic Planning Update

1.0 Purpose of the Report

1.1 To provide the Council with an update on strategic planning activity in the Trust.

2.0 Role of governors in relation to this item, and key points

2.1 The Trust Board has the legal power to approve the Trust's strategic plans. In developing the plans, the Board must have regard to the view of the Council of Governors.

2.2 The role of Governors is therefore to engage with the membership and provide feedback to the Trust on the development of the Trust's strategic plans.

4.0 Update on Sustainability and Transformation Partnerships (STPs)

4.1 East London Health & Care Partnership (North East London STP)

4.1.1 Jane Milligan (currently Tower Hamlets CCG Chief Officer) is now in post as the single accountable officer for the seven North East London CCGs. She is also the executive lead for the East London Health & Care Partnership (ELHCP). The CCGs are making changes to their management arrangements in order to support the single accountable officer role.

4.2 Bedford, Luton and Milton Keynes STP (BLMK)

4.2.1 The BLMK Chief Officers Group has approved a number of Transformation Fund bids, for a wide range of projects. A mental health bid (focussing on crisis cafes as part of the crisis pathway) was considered in November 2017.

5.0 Trust strategy

5.1 Feedback received from the 'Big Conversation' exercise was shared at the last meeting.

5.2 The Trust Board have considered the revision of the Trust's vision, mission and strategic objectives. The current proposal is set out below.

Agenda Item 5

5.3 In general, the revised wording is intended to reflect the feedback that the Trust should focus on the concepts of integrated care, collaborative working, and improvement. The Trust should improve outcomes for all of the people in our communities, in addition to the people who directly use our services. The development and support of staff was rightly felt to be a key enabler to make this happen.

5.4 ***Vision (where do we aim to be?)***

Current: To make a positive difference to people's lives

Proposed: To improve the quality of life to all we serve

Mission (how will we get there?)

Current: To provide the highest quality mental health and community care

Proposed: By 2022, we will build on our success and lead on the delivery of integrated care. ELFT will do this by working purposefully in collaboration with communities and our partners, always striving towards continuous improvement in everything we do.

Strategic objectives (what are the big things we will focus on?)

Current:

1. Improving service user satisfaction
2. Improving staff satisfaction
3. Maintaining financial viability

Proposed:

Staff will be empowered to meet the needs and support the aspirations of those we serve with respect, compassion and determination. Together we will ensure fulfilment at work.

Together with patients and residents we will:

1. Improve experience of care
2. Improve outcomes
3. Improve value

5.5 It is proposed that the annual plan consultation events are used in order to consult with members and governors on two key questions:

- a) What do we do differently?
- b) How will we know we have achieved it?

5.6 The dates for the annual plan events are attached. The local events will feed into the Trust wide meeting on Monday 5 March, and the outcomes will be reported to the March Council meeting.

Agenda Item 5

6.0 Operational Plan 2018-19

- 6.1 The Trust has received commissioning intentions from Clinical Commissioning Groups for 2018-19. The Trust is still engaging in contract negotiation meetings with commissioners in order to agree areas for investment, savings plans and other service changes.
- 6.2 The Trust is also developing its Cash Releasing Efficiency Savings (CRES) plans for 2018-19.
- 6.3 NHS Improvement and NHS England will shortly issue the requirements for developing and submitting an operational plan.
- 6.4 An update will be brought to the next Council meeting.

7.0 Action being requested

- 7.1 The Council of Governors is asked to **RECEIVE** and **NOTE** the report.