

Quality impact of savings requirement

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Are savings proposals assessed for quality impact?

- In short yes, but how?
- Two stage process to :
 - i) Quantify potential impact (positive or negative)
 - ii) Allow a more detailed analysis for high risk schemes

How is the impact assessed?

LIKELIHOOD		IMPACT	
1	RARE	1	MINOR
2	UNLIKELY	2	MODERATE / LOW
3	MODERATE / POSSIBLE	3	SERIOUS
4	LIKELY	4	MAJOR
5	ALMOST CERTAIN	5	FATAL / CATASTROPHIC

Multiply likelihood by impact

Risk score	Category
1 - 3	Low risk (green)
4 - 6	Moderate risk (yellow)
8 - 12	High risk (orange)
15 - 25	Extreme risk (red)

Score is then categorised to assess whether its stage 2 assessment is required

6 Quality Themes

Example

Area of Quality	Impact question	P/N	Impact	Likelihood	Score	Full Assessment required
Duty of Quality	Could the proposal impact positively or negatively on any of the following - compliance with the NHS Constitution, partnerships, safeguarding children or adults and the duty to promote equality?	P	3	2	5	No
Patient Experience	Could the proposal impact positively or negatively on any of the following - positive survey results from patients, patient choice, personalised & compassionate care?	P	3	3	6	No
Patient Safety	Could the proposal impact positively or negatively on any of the following – safety, systems in place to safeguard patients to prevent harm, including infections?	P	2	2	4	No
Clinical Effectiveness	Could the proposal impact positively or negatively on evidence based practice, clinical leadership, clinical engagement and/or high quality standards?	P	3	2	5	No
Prevention	Could the proposal impact positively or negatively on promotion of self-care and health inequality?	P	4	3	7	No
Productivity and Innovation	Could the proposal impact positively or negatively on - the best setting to deliver best clinical and cost effective care; eliminating any resource inefficiencies; low carbon pathway; improved care pathway?	P	3	3	6	No

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Who undertakes the QIA

- Completed by Directorates
- Checked by Chief Medical Officer
- Further analysis by Non-Executive Director and Governor

2016/17 impact

- Of all the savings schemes proposed in 16/17 all schemes were approved
- Where negative impacts were identified, mitigating actions and review were put in place as part of the QIA process
- But how can we improve?

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Proposed QIA process

- Purpose:

“It is recognised that whilst quality must remain at the heart of everything we do, the cumulative effect of multiple years of efficiency savings within the NHS can put quality at risk. Quality of care must be protected whilst we work to contain and reduce cost year-on-year”

3 ASPECTS TO CONSIDER

- 1 – *identify and quantify potential impacts* on quality of care from any proposal to deliver cost efficiencies
- 2 – *specify mitigating actions* to avoid negative impact on quality of care
- 3 – *clarify how impact will be monitored* on an ongoing basis through the financial year

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So what's new?

- The new ongoing monitoring involves the balancing measures being monitored within directorate management teams and shared with the executive team at existing quarterly quality and leadership reports. This should enable directorate management teams to keep a continuing eye on the system (through balancing measures) whilst the cost efficiency plan is delivered through the year.
- The same 6 areas of quality are still considered and risk assessed with those scoring 8 or more requiring a separate more in depth analysis and assessment

		IMPACT				
		1	2	3	4	5
LIKELIHOOD	1	1	2	3	4	5
	2	2	4	6	8	10
	3	3	6	9	12	15
	4	4	8	12	16	20
	5	5	10	15	20	25

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What do we ask differently?

Stage 2 – Ongoing monitoring of quality impact

Please describe the three most positive potential impacts of the proposal:

What information / data will be collected to assess potentially positive impact:

Positive impact	Measure	Operational definition	How will you collect this data?	Where and how frequently will this be reviewed?
1.				
2.				
3.				

Please describe the three most negative potential impacts of the proposal:

Which information / data will be collected to assess potentially negative impact:

Negative impact	Measure	Operational definition	How will you collect this data?	Where and how frequently will this be reviewed?
1.				
2.				
3.				

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