

A network diagram with glowing blue nodes and connecting lines, set against a dark blue background. The diagram is partially obscured by a white curved shape on the left side of the slide.

East London Contacts and Weblink for NHS SBS

Website and Customer Satisfaction Survey

- Please use the link below to visit our new website where you can find how to guides and training videos to ensure a smooth process on your Purchase to Pay journey.
- [NHS Shared Business Services - extranet \(sbs.nhs.uk\)](https://sbs.nhs.uk)
- You can also leave feedback about the service and shout out to the team who helped you by leaving us some feedback on our customer satisfaction survey
- <https://forms.office.com/r/P0kyk08cZW>

WHICH TEAM TO CONTACT

Who to contact for what.



Shared Business Services

Your Query	Team	Contact Details
Have you received my invoice yet?	Finance Team	SBS-W.Clients@nhs.net 03031231177 Option 1
Please match this invoice for payment.	Finance Team	SBS.apinvoicing@nhs.net 03031231177 Option 1
Please can you match my invoice correctly to release payment.	Finance Team	SBS-W.Clients@nhs.net 03031231177 Option 1
Can you find me a supplier/quote for xxxxx?	Partnership Sourcing Team	Tproc.eastlondon@nhs.net
Can you reactivate my cost centre/budget codes	Onsite Finance Team	Speak to your onsite finance team.
Can you amend my purchase order?	TPROC	Tproc.eastlondon@nhs.net
Issues logging into Oracle.	IT	SBS-B.ITServiceDesk@nhs.net 03031231166 Option 1
Amending approvers and budget holders.	IT	SBS-B.ITServiceDesk@nhs.net 03031231166 Option 1
I need to amend supplier details	Supplier Maintenance Team	sbs-w.supplier-prov@nhs.net



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