

**Information Governance**

Charter House  
7 Alma Street  
Luton  
LU1 2PJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

17<sup>th</sup> August 2022

**Our reference: FOI DA4274a**

I am responding to your request for information received **29<sup>th</sup> July 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: Clinical Noting - Mayden - IAPTUS - can I ask who hosts this externally? Is it another trust? if so can I please have the trusts name.**

Answer: East London NHS Foundation Trust contracts the IAPTUS system from Mayden who hosts the system for us.

**Question 2: Clinical Noting - TPP - SystemOne - do you know if this has been renewed or replaced as yet? as it expired in 2021. If it has been renewed, can I please have the new expiry date? If it has been replaced can I please have the following details regarding the new system, listed below.**

Answer: Yes, the contract for SystemOne has been renewed.

**Question 2a: Supplier name**

Answer: TPP

**Question 2b: System name**

Answer: SystemOne

**Question 2c: Date installed**

Answer: 2017

**Question 2d: Contract expiration**

Answer: 31/03/2025

**Question 2e: Is this contract annually renewed?**

Answer: No

**Question 2f: Do you currently have plans to replace this system?**

Answer: No plans to replace



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor