**Use of Peoplesfe App**

Peoplesafe is a lone working safety system that transforms a mobile phone into an emergency SOS device through an app that transmits real time audio and data links to the high-tech Alarm Receiving Centre (ARC) when an alarm is raised. Once the SOS Alarm is activated on a device, the team in ARC are presented with all the information on the user’s profile within the Peoplesafe Portal, including personal details, any voice memo recordings and location via GPS tracking.

Using the device’s two-way audio, ARC team listen to what is happening and, if safe to do so, will talk to the user to advise and reassure them on actions we are taking to provide help. Based on a dynamic risk assessment of the situation, the ARC will follow the predefined escalation instructions.

If required, the ARC handling the alarm will use the built-in GPS tracking capabilities to communicate the user’s position to the emergency services and escalation contacts.

**Peoplesafe is for all staff, clinical and non-clinical, permanent, agency and bank.**

* **How to register for the App:**

To register for the app please contact your local administrator listed below.

**Local administrators are responsible for adding/updating staff escalation details.**

* **Video training for our portal that should help those who need the training get started:**

[**https://peoplesafetraining.typeform.com/to/QqDqNNUg#business=NHSEastLondon**](https://peoplesafetraining.typeform.com/to/QqDqNNUg#business=NHSEastLondon)

* **Video training on the use of the App**

[Peoplesafe App - Getting started (vimeo.com)](https://vimeo.com/668249132/6786dd3f7d)

[Peoplesafe Pro App Training Video (vimeo.com)](https://vimeo.com/668244814/7cdfedc9fc)

**Local rep for each site listed below**

**CH Newham Account Number 547931**

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