

Self Referral ELFT Community Health Services

CHS Care Navigation, Macmillan Cancer Care Navigation, Emergency Foot Clinic, Falls Pick Up

Service	Our Referral Criteria	How does patient self-refer?
CHS Care Navigation	<ul style="list-style-type: none"> • High intensity user of acute services who do not meet criteria for social care intervention • Frequent visits to GP and/or request for home visit • Complex care needs including end of life care • Patients who self-neglect or at risk of neglect and hard to engage • Patients who could be taught to self-manage • Patients with social issues that impact on health eg environmental or housing issues • Any patient with cancer diagnosis who would benefit from holistic care navigation - see separate service 	<p>Email: f.colley@nhs.net</p> <p>Telephone: 0300 033 5000 and ask for the Care Navigation Service</p>
Macmillan Cancer Care Navigation	<ul style="list-style-type: none"> • Adults over 18 with a diagnosis of cancer • Complex health and social care needs • Are vulnerable and isolated • Need proactive ongoing support close to home 	<p>Email: elft.macmillan-carenavigation@nhs.net</p> <p>Telephone: 0300 033 5000 and ask for the Care Navigation Service</p>
Emergency Foot Clinic	<ul style="list-style-type: none"> • Blisters and sores • Discharging and infected wounds • Inflamed areas such as acute ingrowing toenails 	<p>Mon-Fri (excluding bank holidays) at Mile End Hospital, Foot Health Department. To ensure treatment they must be present at 8.30am.</p>
Falls Pick Up Service	<ul style="list-style-type: none"> • Adults age 18 and over who have fallen in their home environment 	<p>Call NHS 111</p>

