

Waste Reduction

ELFT Value
Financial Viability
Programme





Improving Value & Reducing Waste



Mission

What is our role in society

Strategic Outcomes

What are the biggest factors that will help us achieve our mission?

Specific Objectives

What do we need to work on, for each of our strategic outcomes, to achieve our mission?

Improved pulation health

- Prioritise children and young people's emotional, physical, social and learning d
- Support service users, carers and the communities we serve to develop skills & good quality employment
- Support service users, carers and the communities we serve to achieve a health

- Prioritise prevention and early detection of illness in disadvantaged groups
- Address inequalities in experience, access and outcomes in our services
- Deliver on our commitment to integrated care, including multidisciplinary team
- Get the basics right through reducing waiting times and increasing access to se
- Continue to build our approach to coproduction, people participation and progr
- Build on the innovation that we saw during the pandemic to transform and imp strengthening our ability to adapt and remain flexible and resilient to future ch
- Develop and embed trauma-informed approaches into clinical practice and in o partners
- Prioritise quality of care and develop our patient safety approach, applying quality
- Enhance our digital and data infrastructure so it works effectively in service of
- Get the basics right through supporting our staff and teams to thrive and be ha life balance
- Develop and grow our workforce, offering lifelong learning, professional development exciting opportunities for staff, service users, carers and local communities
- Extend the financial viability programme, engaging all in reducing waste, impro
- Work collaboratively across the system with our partners to improve value and

systems and processes (freeing Contribute to the creation of healthy and sustainable places, including taking a Champion social justice, and fully commit to tackling racism and other forms of

up money and time) can allow

Tackling the waste in Trust

more effective allocation of

resources to areas where we

can have a real impact on the

health and wellbeing of our

service users and staff



Improved experience of care



Improved value





Financial Viability, Value & Waste



- Waste is anything which <u>does not add value</u> to a process, service or experience (for service users, staff and those we serve)
- Clinical services, supporting structures and processes evolve organically over time; priorities change. This results in some inefficiency/waste
- Our processes often involve duplication, errors, unnecessary steps
- Removing waste from processes can free up staff time for better use, improve speed and quality of services and reduce costs

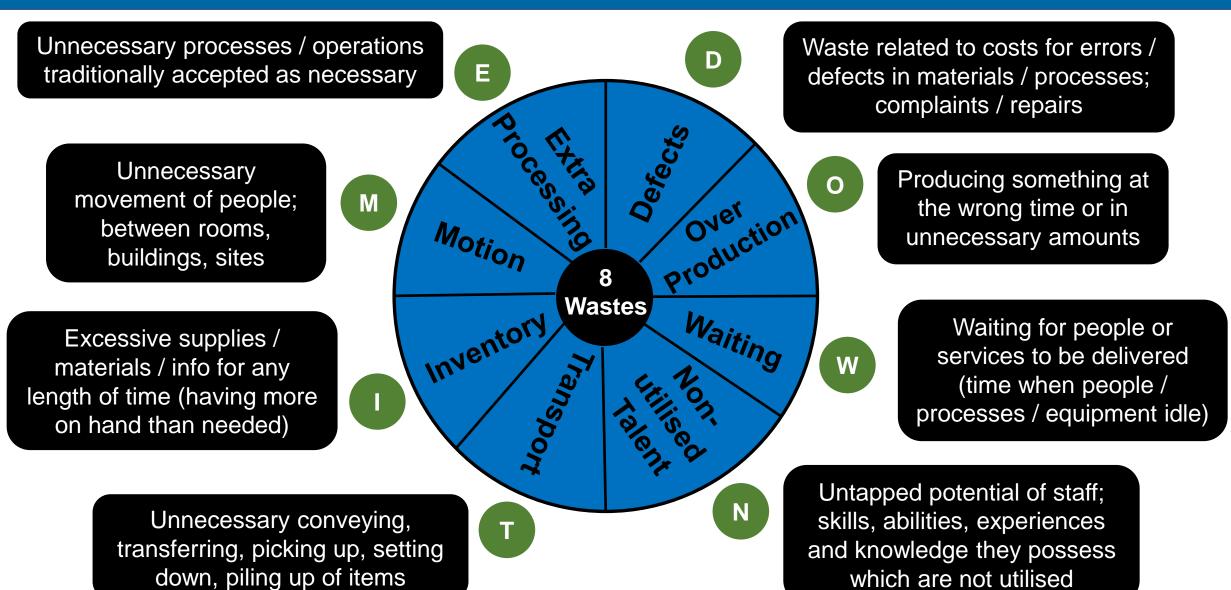




Outstanding

8 Wastes Tool: DOWNTIME





8 Wastes In Practice



D	Defects	Medication errors Wrong service user Holding incorrect personal details of service users
O W N T I M E	Overproduction	Multiple forms/letters with the same information Keeping appointment slots 'just in case' Unnecessary paper documentation/communication Estates space not fully utilised
	Waiting	Service users waiting for appointments, care visits Delay in service user receiving appointment letter
	Non-utilised Talent	Insufficient training; not knowing how to use equip effectively Not getting staff feedback; not trusting staff improve processes
	Transportation	Moving equipment from one area to another Service users travelling for appointments at different locations
	Inventory	Beds occupied unnecessarily Over- or under-stocked medication & ward sundries
	Motion	Searching for patients, charts, medication
	Extra Processing	Performing unnecessary tests, excessive paperwork

Where is the Waste? Service Users



Think about the 8 wastes and some of the areas where service users have contact with the Trust:

Letters, Calls & Communication

Getting Hold of Information

Treatment & Medication

Virtual / Digital or Paper / Face to Face

Travel, Transport & Access

Referrals & Appointments

Where is the Waste? Staff



Think about the 8 wastes and some of the different areas of the Trust that impact on you day to day:

Processes

Meetings & Appointments

Communication

Equipment & Supplies

Systems

Buildings & Facilities

Travel & Transport

Information