

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

9<sup>th</sup> August 2022

**Our reference: FOI DA4313**

I am responding to your request for information received **29<sup>th</sup> July 2022**. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Shuchi Joshi  
Information Governance Coordinator – Information Rights

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive:** Paul Calaminus  
**Interim Chair:** Eileen Taylor

**Request:**

**Question 1: Does the Trust receive referrals from GPs via the NHS Digital e-Referral Service System?**

**Question 2: If yes please provide the following:**

**Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2020**

**Question 3: Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2021**

**Question 4: Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2022**

**Question 5: Number of patients delayed treatment due to 180 Drop off 2020**

**Question 6: Number of patients delayed treatment due to 180 Drop off 2021**

**Question 7: Number of patients delayed treatment due to 180 Drop off 2022**

**Question 8: Number of Incidents reported relating to eRS 180 day drop off**

**Question 9: Brief summary of process in place to capture eRS worklist 180 day drop off referrals**

**Answer:** The Trust has reviewed questions 1-9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does receive referrals via the NHS Digital e-Referral Service System however, we do not use the 180 drop off function as all referrals are processed on the day of receipt. We do not book appointments or allow patients to book appointments (choose and book function) from within e-RS.

Therefore we are unable to provide a response to the questions above.



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