Working with Police to improve safety for all on our wards.
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NHS East London NHS Foundation Trust

Life QI Code: 114602

ELFT joins forces with Bedfordshire Police to improve Safety for all!

Aim

To increase the number of appropriate incidents reported to the police by 20% by December 2019 with the resultant increase in sanctions after subsequent police investigation.
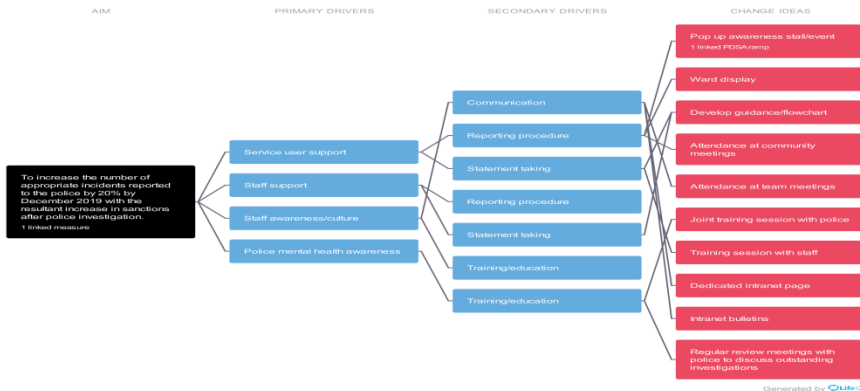
How did you involve service users and carers in this work?

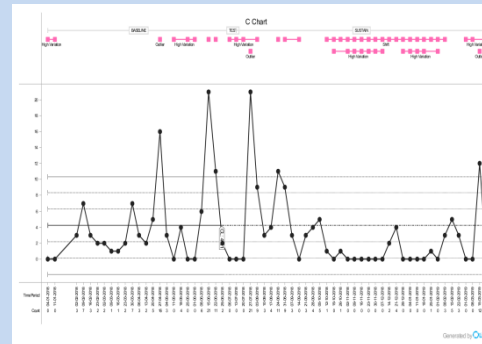*Service user involvement will be via the QI forum*

Tests of Change

- Team away day meetings – pop-up shop
- Development of flowchart and guidance outlining procedure of reporting incidents to the police
- Discussing incidents in the safety huddles and allocating a staff member (security person) to collate all incidents and report collectively
- Datix reporting – to complete one datix for same perpetrator

Driver diagram

Data

Police reported incidents
- July 2018 = 1
- Aug 2018 = 2
- Oct 2018 = 1
- Nov 2018 = 1
- Jan 2019 = 2

On review of local reporting system Datix data above match

Learning and what next?

- Nursing culture i.e. part of the job
- Bad experience of police attending the ward
- Police and CPS culture i.e. not in public interest
- Nursing and police resources to invest the time
- Breakdown in therapeutic relationship

- Issues with reporting incidents – time
- How we report incidents to the police – internet/phone
- Discussing incidents in safety huddles as MDT and formulating a plan and reporting incidents to the police

- Now have a dedicated police intervention officer dealing with incidents on our inpatient units
- Training for police, staff and service users
- Introduce a second ward