

Information Governance

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9 April 2024

Our reference: FOI DA5270

I am responding to your request for information received 13 March 2024 and clarified on 19 March 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Please can you confirm if your Trust has a Mental Health Emergency Department streaming service?

If so, please could you provide me with the appropriate contact details for the service?

Clarification: An Emergency Department (ED) streaming service is whereby a mental health clinical stream has been implemented which enables patients of ED requiring a mental health assessment to be transferred to an area away from the main ED when safe to do so, were this will take place.

In June 2023, [our] Trust launched a Mental Health streaming service which consists of a private area adjacent to the ED where patients under the care of the Mental Health Service will be transferred to (when appropriate) to await a Mental Health assessment and facilitation of an onward plan of care.

We are aiming to find out which other NHS Trusts have a Mental Health Emergency Department streaming service and if so, please could you provide me with the appropriate contact details for the service?

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not have a Mental Health Emergency Department streaming service as described in this request. We are therefore unable to provide a response.



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