

Information Governance

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23 April 2024

Our reference: FOI DA5221

I am responding to your request for information received 16 February 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Nimita Parmar
Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: What communication have you received from NHSI and NHSE in regards to moving locum agency doctors on to hospital bank between August 2022 & August 2023?

Answer: The Trust has received communication on utilising the NHS professionals national bank, for the conversion of agency staff to bank.

Question 2: What additional communication has your trust received in the year 2024 in regards to moving doctors from agency on to bank?

Answer: The Trust has also received communications on routine engagement with LPP and Cavendish Square Group.

Question 3: What, (in both percentage and nominal terms) of your temporary doctor staffing spend went on bank in the last 12 months? Please provide figures for the 12 months previous for comparison.

Answer: Please see table below:

	Spend on temporary doctor staff on bank	Percentage
2022	6,622,699	43%
2023	9,867,060	44%

Question 4: What set rates do you use for your bank staff at SHO, SpR & Consultant levels?

Answer: The Trust does not use set rates for bank staff.

Question 5: How many full time doctor rota gaps are covered long term by bank staff in your trust?

Answer: 55 rota gaps have been covered by bank staff.

a. How many of these roles are covered at your set bank rates and how many are over these rates?

Answer: The Trust has reviewed question 5a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not use set rates for bank medical staff and is therefore unable to provide a response.

Question 6: How many doctors have been moved from agency directly to your bank in the last 12 months?

Answer: Eight doctors (WTE) have moved from agency to bank in the last twelve months.

a. Of these, please provide a breakdown of the cost increases or savings that have been made per doctor



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Answer: The Trust has reviewed question 6a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 7: What is the most you have spent on a single Bank shift in the last 12 months and what grade/specialty was it to cover?

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently record the information requested and is therefore unable to provide a response.

a. What is the most you have spent on a single agency locum shift in the last 12 months and what grade/specialty was it to cover?

Answer: In the last twelve months, the most the Trust has spent on a single agency locum shift is £1043.40 in total, for a consultant.

Question 8: Please provide a breakdown as to how you work out the real cost of each bank shift. This should be pay rate, employment taxes (ENI + AL), Pension costs, annual leave and study leave, and third party bank fees.

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently record the information requested and is therefore unable to provide a response.

Question 9: When quoting a PAYE rate for your bank staff, is WTR included in this cost or is it an additional cost on top?

Answer: WTR is included in the cost.

Question 10: What % Pension contribution from the trust is paid to bank workers as Employer Contribution?

Answer: The standard Employer Contribution paid to bank staff is 14.38%.



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Question 11: What was your total doctors bank spend in 2022 and 2023, what was your agency spend for the same period?

Answer: Please see table below:

	Bank spend on doctors	Agency spend on doctors
2022	6,622,699	8,643,655
2023	9,867,060	12,378,048

Question 12: How many doctors were moved from working via an agency in 2023 on to the bank?

Answer: Six doctors were moved from agency to staff bank in 2023.

Question 13: Is your bank ran [sic] by staff on the hospital's payroll or via a third party?

Answer: The Trust bank is managed by internal staff.

Question 14: If using a 3rd party for your bank services, what is the charge for their services and how is this calculated as part of your bank spend? Do they charge per hour, per shift, or a monthly fixed cost?

Answer: Not applicable.



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