



East London

NHS Foundation Trust

Information Governance

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17 April 2024

Our reference: FOI DA5312

I am responding to your request for information received 4 April 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the hospital/medical facility.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

The Trust's facilities management is outsourced, and we therefore do not have software to manage this. The Trust is therefore unable to provide a response.

Question 2: The number of users licensed to use the maintenance management system software.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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The Trust's facilities management is outsourced, and we therefore do not know how many users are licensed to use the maintenance management software system. The Trust is therefore unable to provide a response.

Question 3: The annual cost associated with the maintenance management system software.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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The Trust's facilities management is outsourced, and we therefore do not know the annual cost associated with the maintenance management software system. The Trust is therefore unable to provide a response.

Question 4: The individual or department responsible for managing and overseeing the maintenance management system software.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

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The Trust's facilities management is outsourced, and we therefore do not have an individual or department responsible for managing and overseeing the maintenance management system software. The Trust is therefore unable to provide a response.

Question 5: The expiration date of the current contract(s) for the maintenance management system software.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

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(b) if that is the case, to have that information communicated to them.*

The Trust's facilities management is outsourced, and we therefore do not know the expiration date of the current contract for the maintenance management system software. The Trust is therefore unable to provide a response.

Question 6: The software used to manage the allocation of medical equipment within the hospital/medical facility.

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

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East London NHS Foundation Trust does not have software to manage the allocation of medical equipment as this is outsourced. The Trust is therefore unable to provide a response.

Question 7: The software used for maintaining medical vehicles owned by the hospital/medical facility.

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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East London NHS Foundation Trust does not have software for maintaining our vehicles, as repairs are booked through garages on an ad hoc basis. The Trust is therefore unable to provide a response.



Question 8: The software used for registering accidents or damages within all medical equipment or assets owned by the hospital/medical facility.

Answer: The Trust uses InPhase for registering accidents or damages.

Question 9: How failures of equipment, machinery, vehicles, and medical supplies are logged within the hospital/medical facility.

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

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East London NHS Foundation Trust does not have software for recording equipment and failures of our vehicles as requested as this is outsourced. The Trust is therefore unable to provide a response.

Question 10: Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration.

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not have software for testing equipment as requested as this is outsourced. The Trust is therefore unable to provide a response.



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