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East London
NHS Foundation Trust

Request Type	Hours	TLS Minimum Charging Period + Increments	TLS Rate	Framework Rate
Face-to-Face Non Spoken – British Sign Language	Core Hours Session (Weekdays 06:00 - 20:00)	3 Hours	£150	£125 (two hours)
		15 minute increment	£12.50	£8.75
	Out of Hours Session (Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	3 Hours	£150	£125 (two hours)
		15 minute increment	£12.50	£8.75
Video Non Spoken – British Sign Language (Scheduled)	Core Hours Session (Weekdays 06:00 - 20:00)	90 minutes	£108	£90 (60 minutes)
		1 minute increment	£1.20	£1.50 per minute
	Out of Hours Session (Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	60 minutes	£108	£90 (60 minutes)
		1 minute increment	£1.20	£1.50 per minute
Video Non Spoken – British Sign Language (On-Demand)	Core Hours Session (Weekdays 06:00 - 20:00)	20 Minutes	£50	NA
		1 minute increment	£2.50	NA
	Out of Hours Session (Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	20 minutes	£70	NA
		1 minute increment	£3.50	NA
Non-Spoken Services - Deafblind Interpreting	Core Hours Session (Weekdays 06:00 - 20:00)	60 minutes	£90	£90
		15 minute increment	£8.75	£8.75
	Out of Hours Session(Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	60 minutes	£90	£90
		15 minute increment	£8.75	£8.75
Non-Spoken Services - Deaf Relay Interpreting	Core Hours Session (Weekdays 06:00 - 20:00)	120 minutes	£125	£125
		15 minute increment	£8.75	£8.75

	Out of Hours Session(Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	60 minutes	£125	£125
		15 minute increment	£8.75	£8.75
Face-to-Face Spoken Language	Core Charging Hours (Weekdays 06:00 - 20:00)	1 hour	£25.50	£26
		15 minute increment	£6.50	£6.50
	Out of Hours (Weekdays 20:01 - 05:59, Weekends & Bank Holidays)	1 hour	£25.50	£26
		15 minute increment	£6.50	£26
Telephone/Video Spoken Interpreting (Scheduled)	Core Charging Hours (Weekdays 06:00 - 20:00)	1 minute (Minute 1 – 30 of session)	£0.44	£0.51
		1 minute (Minute 30+ of session)	£0.40	£0.51
Telephone/Video Spoken Interpreting (On-Demand 2 Participants)	Core Charging Hours (Weekdays 06:00 - 20:00)	1 minute (minute 1 -30 of session)	£0.49	£0.51
		1 minute (minute 30+ of session)	£0.40	£0.51
Telephone/Video Spoken Interpreting (On-Demand 3+ participants)	Core Charging Hours (Weekdays 06:00 - 20:00)	1 minute (minute 1 – 30 session)	£0.55	£0.51
		1 minute (minute 30+ of session)	£0.40	£0.51
Translation Services	Translation Only	Per 100 words	£11	£38.50 per page
	Proof Reading	Per 100 words	£5	£10.92 per page
	Large Print	Per page	£10	£10
	Easy Read	Per page	£55	£55
	Braille	Per page	£10	£10
	Machine Translation	Per page	£5.34	£5.34
Transcription Services	Written/Audio	Per minute	£3.50	£3.50