



East London
NHS Foundation Trust
Information Governance
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31 May 2024

Our reference: FOI DA5356

I am responding to your request for information received 25 April 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Who provides your WAN and internet connectivity and the annual spend on each?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 2: Who provides your SIP trunks and what is the annual spend?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 3: Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 4: Who provides your LAN infrastructure and what is your annual spend?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:



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(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 5: Who provides your WIFI infrastructure and what is your annual spend?

Answer: The Trust's WIFI infrastructure is provided by CISCO

The annual spend with CISCO in 2023-24 was £604,590, (excluding VAT).

Question 6: Please confirm the manufacturer(s) of your wired network core and edge switching?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 6:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 7: When was your core network installed?

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 7:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 8: Has it been updated subsequently?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

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The information requested is accessible here:



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Question 8:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 9: Who maintains your core network?

Answer: The core network is maintained internally.

Question 10: When is the contract renewal date?

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2:

https://www.elft.nhs.uk/sites/default/files/2023-10/anon_response_-_foi_da4956.pdf

Question 11: Please confirm value of the initial project?

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 11:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>

Question 12: Please confirm the value of annual support/maintenance services (in £)?

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 12:

<https://www.elft.nhs.uk/sites/default/files/2023-05/ANON%20Response%20-%20FOI%20DA4562.pdf>



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