

**Information Governance**

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31 May 2024

**Our reference: FOI DA5212a**

I am responding to your request for information received 28 March 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** Thank you for your response to my FOI request.

You have stated – ‘Audits take place in the third quarter of the financial year.’

I appreciate that you are probably now in a subscription cloud environment and review and amend the number of licences the Trust requires periodically. My questions should really be related to the period around when the Trust migrated. Could you apply my questions to the time when the Trust were in a perpetual environment, before migration. I would assume that your Trust may have had an audit around that time.

**Question 1:** When did the Trust initially begin migrating to M365/The Cloud?

**Answer:** The Trust began migrating to M365 in 2019.

**Question 2:** Was an audit done before the Trust migrated to M365/The cloud, to understand what the Trust’s requirements were?

**Answer:** Yes.

**Question 3:** [Were] any incentives given in order to encourage the Trust to migrate?

**Answer:** No.



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**Original Request DA5212:**

**Question 1: Has Microsoft (or a third party on its behalf) carried out an audit of your Microsoft software assets in the last 8 years?**

Answer: Yes.

**Question 2: If so, what date did any such audits start and finish?**

Answer: Audits take place in the third quarter of the financial year.

**Question 3: What is the corporate identity of the party carrying out the audit, e.g. Microsoft or the name of the third-party auditing company?**

Answer: Trustmarque Solutions Ltd.

**Question 4: Did the audit identify any breaches of, under licensing, or non-compliance with, your licensing conditions?**

Answer: No.

**Question 5: If so, were any incentives relating to such breaches or non-compliance given by Microsoft to encourage your organisation to move to Microsoft cloud subscription licences?**

Answer: Not applicable.

**Question 6: If so, please provide details of these incentives.**

Answer: Not applicable.



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