

| Filled Shifts vs. Unfilled Shifts | | | | |
|---|---|---|---|---|
| FY 2023/2024 | Medical & Dental | Allied Health Professionals (AHPs) | Nursing & Midwifery | Non-Medical Non-Clinical (NMNC) |
| | | including Scientific, Therapeutic and Technical Staff | including Health Care Assistants (HCAs) | including Admin & Clerical and Estates & Facilities |
| 1a Number of Shifts Filled by Staff Bank | 71594.00 | 101616.00 | 188231.00 | 49824.00 |
| 1b Number of Shifts Filled by Agency | The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.</i> East London NHS Foundation Trust does not record the number of hours worked by temporary agency workers and is therefore unable to provide a response. | | | |
| 1c Number of Shifts Unfilled | 3097 | 5169 | 12346 | 625 |

| Staff Bank | | | | |
|---|------------------------------------|---|---|---|
| FY 2023/2024 | Medical & Dental | Allied Health Professionals (AHPs) | Nursing & Midwifery | Non-Medical Non-Clinical (NMNC) |
| | | including Scientific, Therapeutic and Technical Staff | including Health Care Assistants (HCAs) | including Admin & Clerical and Estates & Facilities |
| 2a Total Bank Spend | £7,099,128.00 | £3,985,058.00 | £35,718,128.00 | £4,502,338.00 |
| 2b Number of Bank Hours Worked | 594458.93 | 13878883.92 | 256145.62 | 504456.15 |
| 2c Name of Staff Bank Provider(s)* | In-house | | | |
| 2d Contract Expiry Date with Provider(s) | N/A | | | |
| 2e Type of Staff Bank(s) Procured** | N/A | | | |
| 2f Type of Bank Service(s) Procured*** | N/A | | | |
| 2g Contact Name**** | Tanya Carter, Chief People Officer | | | |

* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

** Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

*** Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

**** Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.

| Agency | | | | |
|--|--|---|---|---|
| FY 2023/2024 | Medical & Dental | Allied Health Professionals (AHPs) | Nursing & Midwifery | Non-Medical Non-Clinical (NMNC) |
| | | including Scientific, Therapeutic and Technical Staff | including Health Care Assistants (HCAs) | including Admin & Clerical and Estates & Facilities |
| Total Agency Spend | £12,645,408.00 | £1,471,493.00 | £13,435,994.00 | £4,163,273.00 |
| Number of Agency Hours Worked | <p>The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the number of hours worked by temporary agency workers and is therefore unable to provide a response.</p> | | | |
| Name of Agency Staffing Provider or PSL* | Allocate 24/7 | Allocate 24/7 | Pulse | Allocate 24/7 |
| Contract Expiry Date with Provider | 31 October 2027 | 31 October 2027 | 30 April 2027 | 31 October 2027 |
| Name of Vendor Management System (VMS) Provider** | <p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i> The information requested is accessible here:</p> <p>Question 2</p> <p>https://www.ehft.nhs.uk/sites/default/files/202303/ANON%20Response%20%20FOI%20DA4616.pdf</p> | | | |
| Contract Expiry Date with Provider | 30 April 2027 | | | |
| Contact Name*** | Kevin Curnow, Executive Director for Commercial Development | | | |

* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

*** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

| Direct Engagement (DE) - in relation to VAT saving on agency spend | | | | |
|--|--|---|---|---|
| FY 2023/2024 | Medical & Dental | Allied Health Professionals (AHPs) | Nursing & Midwifery | Non-Medical Non-Clinical (NMNC) |
| | | including Scientific, Therapeutic and Technical Staff | including Health Care Assistants (HCAs) | including Admin & Clerical and Estates & Facilities |
| Name of DE Provider* | Allocate 24/7 | Allocate 24/7 | Pulse | Allocate 24/7 |
| Type of DE Service Procured** | Managed Service | Managed Service | Managed Service | Managed Service |
| DE Payroll Responsibility*** | The Trust outsources its payroll responsibility to University of Birmingham Hospitals. | | | |
| Contract Expiry Date with Provider | 31 October 2027 | 31 October 2027 | 30 April 2027 | 31 October 2027 |
| % of Agency Workers on DE Contracts | 100% | 100% | Not Applicable | <p>Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.</p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p> |
| Total VAT Saving (£) Achieved**** | <p>The gross combined savings via Direct Engagement is £918,004.93 across medical, AHPs and Admin. This figure is with effect from 6th November 2023, when the Trust started recording agency shifts for these staffing groups.</p> <p>East London NHS Foundation Trust does not record the information requested on Nursing and Midwifery staff groups and is therefore unable to provide a response.</p> | | | |
| Contact Name***** | Kevin Curnow, Executive Director for Commercial Development | | | |

* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

** Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

*** Please advise who pays DE workers. Please state 'DE Provider' if the DE provider pays workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

**** Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

***** Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.