

## **After Action Review**



### WHAT IS AFTER ACTION REVIEW (AAR)?

After Action Review (AAR) is a way for teams or groups to reflect on their work and identify learning and improvement opportunities. AAR is a one-off discussion following an event or activity with the support of a independent facilitator (known as a 'conductor').

#### WHAT'S GREAT ABOUT AAR?

 Teams say it is easy, enjoyable and supportive.



 AAR helps to generate new learning, for those attending and to share with others.



It often leads to effective improvement ideas.



 Working relationships can be improved.



#### WHEN WOULD I USE AAR?

- After any event that may have learning value, whatever the outcome.
- Once a conductor has been identified
- When the people involved in what happened are able to join.
- Soon after a safety event, ideally within 4-6 weeks.

#### **MAIN QUESTIONS IN AN AAR**



What did you expect to happen? (what usually happens in this kind of situation)?

What happened this time?





What learning can we take from this discussion?



#### **GROUND RULES FOR AAR**







- The focus is on learning, not judgement.
- Multiple perspectives are welcome.
- Hierarchy is left outside.
- Everyone to contribute, we all have something to offer.
- Focus on listening and learning (no phones/emails).
- Arrive on time, end on time.
- People share their own experiences and perspective.
- The process of AAR is a safe space for learning- what is said stays in the room, only the themes are shared onwards.
- Work together with these ground rules.

# What is the purpose of AAR?

To support high quality learning conversations.

### **FAQS**

How long to AARs take?

AARs can usually be completed within 1.5 hours, but the approach can be used flexibly, eg. 15 mins for a small group and simple action.

## What happens after an AAR?

The conductor shares a summary of the learning themes and any actions agreed. The summary is saved on InPhase and where appropriate in patients records.





Email elft.safetynetwork@nhs.net for further information



