

**Information Governance**

Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

15 March 2024

**Our reference: FOI DA5240**

I am responding to your request for information received 28 February 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

**Information Rights Coordinator**

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: How many people are currently on the waiting list to be referred to a specialist menopause clinic?**

**Answer:** Zero. Referrals are made at the time when the need is identified. There is no wait time to refer from primary care.

**Question 2: What is the average wait time for these people to be referred to a specialist menopause clinic?**

**Answer:** There is no wait time to be referred to a menopause clinic. Referrals are made at the time when the need is identified.

**Question 3: How many patients did you refer to a specialist menopause clinic in:  
2023  
2022  
2021  
2020**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is not able to identify the numbers of referrals to specialist menopause clinics as services refer to gynaecology departments only, who then manage the internal referrals within their team. Therefore, we are unable to provide a response.

**Question 4: What was the average waiting time for patients to be referred to a specialist menopause clinic in:  
2023  
2022  
2021  
2020**

**Answer:** Referrals are made at the time when the need is identified. There is no wait to refer from primary care.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor