



East London
NHS Foundation Trust
Information Governance
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4 June 2024

Our reference: FOI DA5384

I am responding to your requests for information received 13 May. These have been treated as requests under the Freedom of Information Act 2000.

I am now enclosing an aggregated response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request 1:

Question 1: If your trust has had full fibre optic internet installed at hospitals and other locations?

Answer: The Trust does not have dedicated hospital sites from which we run full fibre optic internet. The Trust's internet service is via a hosting provider at our data centre sites (Managed Internet Access /Dedicated Internet Access connection).

Question 2: If so, how many hospitals has it been installed at, which ones and when?

Answer: Not applicable.

Request 2:

Question 3: How many landline phones are in use at the trust?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested in a retrievable manner.

The Trust has a National PSTN Switch-Off project which is scheduled to replace all of these within the next 18 months. Spread across these scheduled works are site-by-site full audits, to obtain full details on each site's telephony.

Therefore, the Trust is unable to provide these details outside of that project.

Question 4: How much has been spent on buying/maintaining landline phones in the last five years?

Answer: Please see table below:

	YEAR	SPEND (£)	CAPITAL PO (£)	TOTAL SPEND (£)
Phone Installation & Maintenance	2020	114,444.33	5,162.09	119,606.42
	2021	17,174.11	26,460.00	43,634.11
	2022	97,964.24	6,406.80	104,371.04
	2023	76,647.63	1,140.00	77,787.63
	2024	73,860.11	0	73,860.11
Total		380,090.42	39,168.89	419,259.31

Question 5: How many phones in use are rotary/dial phones?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:



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East London NHS Foundation Trust does not record the information requested in a retrievable manner and is therefore unable to provide a response.

Question 6: How much has been spent on buying/maintaining rotary/dial phones in the last five years?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information
of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not hold the information in a retrievable manner. The Trust is therefore unable to provide a response.



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