



East London
NHS Foundation Trust
Information Governance
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6 June 2024.

Our reference: FOI DA5388

I am responding to your request for information received 13 May 2024 and clarified on 16 May. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: The particular information I would like is related to the DECARHUB and in particular the policies and procedures regarding missed appointments and non-engagement of patients under the ADHD clinic.

Clarification: In all questions I am specifically referring to the DECARHUB, and not the Trust as a whole.

I would like to know how many missed appointments will result in a patient being discharged and what methods of communication will be attempted before the discharge is processed.

Further to this I would also like to ask about the current waiting list for an ADHD referral. I was most recently told that it would be around 6 years and I would like to ask if this is correct and how many people are on it. To summarise this, the information I would like is:

Clarification: In all questions I am specifically referring to the DECARHUB, and not the Trust as a whole.

Question 1: How many appointments must a patient miss to be discharged from the DECARHUB due to non-engagement?

Answer: Two missed appointments will result in the patient being discharged; however, this will be determined on an individual case by case basis.

Question 2: How many times should contact with the patient be attempted before discharge?

Answer: Generally, the Trust will attempt to contact the patient twice before discharging them, however, this will be determined on an individual case by case basis.

Question 3: How long would someone referred to for an ADHD assessment today be expected to wait for a first appointment?

Clarification: I am specifically asking about the number of people who undergo an ADHD assessment under the DECARHUB per month.

Answer: Currently, the wait time for a first appointment for an ADHD assessment under the DECARHUB is six years.

Question 4: How many people are currently on the waiting list for an ADHD assessment?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

(2) This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the UK GDPR.

In order to provide the information requested, it would be necessary to access patient records as the information is not held in a searchable format. There is no legal basis to access patient records for the purposes of responding to a Freedom of Information request. The Trust is therefore unable to provide a response.

Question 5: How many people receive a first appointment per month on average?



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Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

(2) This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the UK GDPR.

In order to provide the information requested, it would be necessary to access patient records as the information is not held in a searchable format. There is no legal basis to access patient records for the purposes of responding to a Freedom of Information request. The Trust is therefore unable to provide a response.



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