



**East London**

NHS Foundation Trust

**Information Governance**

Robert Dolan House

9 Alie Street

London

E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

26 June 2024

**Our reference: FOI DA5431**

I am responding to your request for information received 6 June 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: When are you next going through an audit of the national fraud initiative?**

Answer: The next annual audit of the national fraud initiative will take place in January 2025.

**Question 2: What current procedures do you have in place such as confirmation of payee against fraud?**

Answer: The Trust uses NHS Shared Business Services to provide our Accounts Payable function.

Before creating or amending a supplier, the Supplier Maintenance Team at NHS Shared Business Services will carry out various validation checks. These checks will include the use of:

- Companies House (company/supplier name)
- Royal Mail Postcode Finder (Address)
- Online VAT Checker (VAT no)
- Sort-code Checker
- Recorded security call – for bank detail amendments only

In addition, Confirmation of Payee checks are in place. This checks the name of the account holder we intend to pay, against the details held for that account by the payee's bank. This provides greater assurance that payments are being made to the intended recipient and not being accidentally or deliberately misdirected.

**Question 3: What is your current confirmation of payee software incumbent product & the renewal date of the contract.**

Answer: Not applicable. The Trust does not use payee software as payments are made via the NHS Shared Business Service.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor