



East London

NHS Foundation Trust

Information Governance

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Website: <https://www.elft.nhs.uk>

25 June 2024

Our reference: FOI DA5449

I am responding to your request for information received 11 June 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

**Question 1: Agency - For each of the staff group categories:
 Medical and Dental
 Nursing and HCAs
 AHPs and HSS
 Admin and Clerical**

- a) Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)
- b) If outsourced, what is the name of this company?
- c) If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)
- d) If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)
- e) In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)

Answer: Please see table below:

Agency					
1	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
a	Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)	Outsourced	Outsourced	Outsourced	Outsourced
b	If outsourced, what is the name of this company?	<p>The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3c</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf</p>			
c	If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)	<p>The Trust has reviewed question 1c of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p>			



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Agency		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	For each of the staff group categories:				
		<p>The information requested is accessible here:</p> <p>Question 6</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-06/anon_response_-_foi_da5416.pdf</p>			
d	If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)	<p>The Trust has reviewed question 1d of your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states:</p> <p><i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3d</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf</p>			
e	In total, how many Agency shift hours were worked in 2023? (most recent 12-month period)	<p>The Trust has reviewed question 1e of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p> <p><i>Any person making a request for information to a public authority is entitled—</i></p> <p><i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i></p> <p><i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust did not record agency shifts in 2023 as requested and is therefore unable to provide a response.</p>			

Question 2: For each of the staff group categories:

Medical and Dental

Nursing and HCAs

AHPs and HSS

Admin and Clerical

- a. Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)
- b. If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?
- c. What was the contract start date for the provider you currently use? (dd/mm/yyyy).
- d. What is the contract expiry date for the provider you currently use? (dd/mm/yyyy).

Answer: Please see table below:



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2		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
a	Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)	Yes	Yes	Yes	Yes
b	If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?	<p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-03/ANON%20Response%20-%20FOI%20DA4616.pdf</p>			
c	What was the contract start date for the provider you currently use? (dd/mm/yyyy)	<p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 5</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-06/ANON%20Response%20-%20FOI%20DA4776.pdf</p>			
d	What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	30/09/2024			

Question 3: Direct Engagement - For each of the staff group categories:

**Medical and Dental
AHPs and HSS
Admin and Clerical**

- a) Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)
- b) What is the name of your DE provider/technology?
- c) What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)

Answer: Please see table below:

3	For each of the staff group categories:	Medical and Dental	AHPs and HSS	Admin and Clerical
a	Do you undertake direct	Yes	Yes	Yes



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3	For each of the staff group categories:	Medical and Dental	AHPs and HSS	Admin and Clerical
	engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)			
b	What is the name of your DE provider/technology?	<p>Section 21(1) of the FOI Act states:</p> <p><i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 4a</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf</p>		
c	What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)	<p>Section 21(1) of the FOI Act states:</p> <p><i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 4d</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf</p>		



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