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26 June 2024

Our reference: FOI DA5456

I am responding to your request for information received 20 June 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chief Executive Officer: Lorraine Sunduza

Chair: Eileen Taylor

Request:

Question 1: Who are the top 20 social care providers across the commissioning patch by income, capacity, speciality?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not commission social care services. The Trust is therefore unable to provide a response.

Please contact Bedfordshire, Luton and Milton Keynes Health and Care Partnership on email: blmkicb.contactus@nhs.net

Question 2: What is the average hourly and weekly charge for social care by service or residential, Dom care, supported accommodation etc?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

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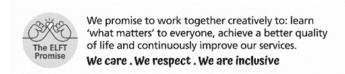
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Question 3: Which providers have been asked this far to submit detailed cost information and how many have submitted it - on the following points:

- a) Hourly rates (separately: week, weekend and night if applicable) with the following headings: gross pay, NI and pension, other wage related costs where applicable (training, holiday, sick, notice/suspension pay etc), gross margin (management & supervisors, back office staff, recruitment, training cost, regulatory fees, rent, rates and utilities, it telephony, PPE and consumables, finance/legal/professional fees, Insurance, Other business overheads if applicable), and profit margin/surplus
- b) What is the sleep in rate?
- c) Do you incorporate housing cost to the hourly rate, or is this separate and claimed via housing benefit?
- d) Does hourly rate also account for any property maintenance?



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Answer: The Trust has reviewed question 3a-3d of your request for information under

the Freedom of Information Act (FOI) 2000.

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Question 4: Is there a policy paper, project initiation document or formal desired

outcomes of the pathway project including the metrics and timescales

associated with these outcomes?

Answer: Not applicable.

Question 5: What impact has service user choice had or will have on this project?

Answer: Not applicable.

Question 6: What is the data being measured against and are costs research-based

figures or a subjective exercise based on the views of one person?

Answer: Not applicable.

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