



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

24 July 2024

Our reference: FOI DA5338

I am responding to your request for information received 17 April 2024 and clarified on 29 April 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: I would like to know the average wait time for mental health services for; 2024 so far, 2023, 2022, 2021 and 2020.

Clarification: it would be appreciated if I could have the data for all adult patients, so all services apart from CAHMS.

Answer: Please see table below:

Year	Average Waiting Time for adult mental health service (days)
2020	18
2021	21
2022	31
2023	35
01/01/2024-30/04/2024	36

Question 2: I would like to know currently what is the longest someone has been waiting to access mental health services,

Clarification: it would be appreciated if I could have the data for all adult patients, so all services apart from CAHMS.

Answer: Currently, the longest wait time the Trust has recorded on our system for patients waiting to access an Adult Community Mental Health team (including Primary Care Network Teams), who had been seen in June 2024, was recorded as 198 days.

Question 2a: and what was their condition/reason for being the waiting list.

Answer: The delay was caused by the referral being triaged to Psychological Therapy Services who determined that a medical review was more appropriate and returned the referral to the Community Mental Health team.

Question 3: I would like to know how many people in the last year - April 2024 to April 2023 - rejected the offer of your services after being on the waiting list.

Clarification: it would be appreciated if I could have the data for all adult patients, so all services apart from CAHMS.

Clarification: By rejected I mean declined the offer of treatment.

Answer: The total number of patients (excluding those for CAMHS services) that declined the offer of treatment between April 2023 to April 2024 was 548 patients.

Question 4: I would like to know how many people have died in the last year - April 2024 to April 2023 - whilst being on your waiting list.

Clarification: it would be appreciated if I could have the data for all adult patients, so all services apart from CAHMS.

Answer: A total of 44 people died whilst on the waiting list for services (excluding CAMHS services) between April 2023 to April 2024.

Please note these deaths are not necessarily attributable to the reason they have been placed on a waiting list and may be due to a number of causes or other health factors.



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