



East London

**NHS Foundation Trust
Information Governance**

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

18 July 2024

Our reference: FOI DA5371

I am responding to your request for information received 3 May 2024 and clarified on 8 May. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Information about how many patients were under the care of Isle of Dogs neighbourhood mental team (formally Isle of Dogs community mental health team) in 2022, 2023, and currently in 2024.

Answer: Please see table below.

Year	Number of patients
2022	3071
2023	3181
2024 to date 13/05/24	1941

Question 2: Staff turnover (mental health nurses & psychiatrists) in the Isle of Dogs neighbourhood mental health team in the years 2022, 2023, and currently in 2024.

Answer: Please see table below.

Year	Staff turnover
2022	0%
2023	44.18%
2024 – to date (May 2024)	0%

Question 3: How many patients to every 1 mental health nurse that Isle of Dogs neighbourhood mental health team currently has.

Answer: The Trust currently has seven mental health nurses in the Isle of Dogs neighbourhood mental health team. That equates to over 200 patients to every nurse.

Please see table below.

Year	Number of patients per nurse
2024 – to date (May 2024)	277

Question 4: Number of patients that have committed suicide while under the care of the Isle of Dogs neighbourhood mental health team in the years 2022, 2023 and 2024.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

(2) This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the UK GDPR.

In order to provide the information requested, it would be necessary to access patient records as the information is not held in a searchable format. There is no legal basis to access patient records for the purposes of responding to a Freedom of Information request. The Trust is therefore unable to provide a response.



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Question 5: The number of formal complaints made to ELFT about the Isle of Dogs neighbourhood mental health team (formally 'isle of dogs community mental health team').

Clarification: can I have the data from 2022, 2023, and 2024 so far.

Answer: Please see table below:

Year	Total number of formal complaints
2022	13
2023	11
2024 – up to 9/04/24	3
Grand Total	27

Question 6: What is the overall NHS recommendation on the ration of patients to every 1 staff (mental health nurse).

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response. Please contact the Freedom of Information team at NHS England for assistance on email: england.contactus@nhs.net



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