7 August 2024

Our reference: FOI DA5455

I am responding to your request for information received 18 June 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

The ELFT Promise

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: **Please proved information regarding the following systems:**

1. **Assessment and risk management**
2. **Clinical noting**
3. **EPR**
4. **E-Rostering (staffing)**
5. **Forensics/ Secure**
6. **Integrated care pathways**
7. **Patient Administration System**
8. **Patient care scheduling**
9. **Pharmacy**
10. **Substance misuse and addictions**
11. **Video Consulting**

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:
a) System type –
b) Supplier name –
c) System name –
d) Date installed –
e) Contract expiration –
f) Is this contract annually renewed? - Yes/No
g) Do you currently have plans to replace this system? - Yes/No
h) Procurement framework –
i) Other systems it integrates with? –
j) Total value of contract (£) –
k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:
Assessment and risk management: Electronic systems to perform patient/clinical assessments and risk management

Clinical noting: A clinical noting documentation system that enables the electronic recording, storage and retrieval recording of patient medical records related to a patient's diagnosis and care during an inpatient hospital visit or encounter.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

Forensics/ Secure: This may be an independent system for managing these patients, or it may be part of the trust's EPR functionality.

Integrated care pathways: A multidisciplinary evidence-based management approach based on a standardised healthcare plan for a specific group of patients with a predictable clinical course, in which the different tasks by the professionals involved in the patient care are defined, optimised and sequenced.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to

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know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Patient care scheduling: This may be an independent system for managing patients, or it may be part of the trust's EPR functionality.

Pharmacy: Pharmacy orders and stock control is managed electronically

Substance misuse and addictions: A software system that supports the daily functions of substance misuse services incorporating clinical, administrative and resource functions – including the production of statutory reports to the National Drug Treatment Monitoribg Service (NDTMS)

Video Consulting: Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

Answer: Please see attached Appendix 1.