



**East London**  
NHS Foundation Trust  
**Information Governance**  
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**Website:** <https://www.elft.nhs.uk>

13 August 2024

**Our reference: FOI DA5455a**

I am responding to your request for information received 8 August 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** Could you clarify if you still use the following systems and update the contract expiration date:

**Question 1:** a) System type – Clinical noting / EPR  
b) Supplier name – CareFlow Medicines Management  
c) System name – JAC  
d) Contract expiration – 01/23

**Answer:** Yes the system is currently in use at the Trust.  
Contract expiration – 31/01/2026

**Question 2:** a) System type – E-Rostering (staffing)  
b) Supplier name – Allocate Software  
c) System name –HealthRoster  
d) Contract expiration – 05/23

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 2:

<https://www.eft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4918.pdf>

**Question 3:** a) System type – Substance misuse and addictions  
b) Supplier name – Orion Practice Management Systems  
c) System name –Nebula  
d) Contract expiration –

**Answer:** No. The system is no longer in use at the Trust.



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