



East London

**NHS Foundation Trust
Information Governance**

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16 August 2024

Our reference: FOI DA5493

I am responding to your request for information received 17 July 2024 and clarified on 18 July. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:

Question 1: The name of the supplier who implemented your finance software system.

Clarification: Name of those who installed.

Answer: Shared Business Service (SBS).

Question 2: The installation date of your finance software system.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 3: The contract expiration date for your current finance software system.

Answer: 31 May 2025.

Question 4: The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 5: The total annual costs to run and maintain your finance system. Please can you also break down your annual costs by:

- Software licensing fees
- Maintenance and support fees
- Hardware costs
- Consultancy
- Training
- Other recurring expenses (please specify)

Clarification: The 2003 financial year.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:



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of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust no longer has a record of the information requested and is therefore unable to provide a response.

Question 6: Do you have any plans to switch to a different finance system or upgrade the current system?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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