



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

07 August 2024

Our reference: FOI DA5510

I am responding to your request for information received 24 July 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to you to submit a Freedom of Information (FOI) request regarding your HR case management (HRCM) software.

Question 1: Total number of employees

Answer: Substantive employees – 7828.
Bank employees – 2504.
Honorary employees – 1668.

Question 2: Number of HR Staff

Answer: 128 members of staff.

Question 3: What is your current HR case management (HRCM) Solution?

Answer: Allocate ER Tracker (Solenitiy).

Question 4: Is the solution cloud-based or on-premise?

Answer: Cloud-based.

Question 5: If on-premise, do you have a cloud migration strategy?

Answer: Not applicable.

Question 6: If yes, please share more details, including budget allocation.

Answer: Not applicable.

Question 7: Number of licenses

Answer: Not applicable. The system is not license based.

Question 8: Length of contract

Answer: Five years.

Question 9: Contract expiry date

Answer: 02 September 2028.

Question 10: Contract review date

Answer: 03 September 2027.

Question 11: Annual cost of contract

Answer: £18,327.00

Question 12: Total cost of contract

Answer: £96,445.00

Question 13: Person responsible for the HRCM software and their contact details

Answer: Tanya Carter – Chief People Officer
Email: Tanya.carter@nhs.net
Tel: 0207 655 4000



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Question 14: Person responsible for any future projects on reviewing or replacing the HRCM software and their contact details

Answer: Tanya Carter – Chief People Officer
Email: Tanya.carter@nhs.net
Tel: 0207 655 4000



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