



**East London**  
NHS Foundation Trust  
**Information Governance**  
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6 August 2024

**Our reference: FOI DA5520**

I am responding to your request for information received 31 July 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: How many cyber incidents (threat and breach) occurred in the last two years (1st of July 2022-1st of July 2024)?**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

*31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice*

*(a) the prevention or detection of crime,*

The information requested, if released into the public domain, could have the potential to identify weaknesses within the Trust's digital infrastructure, leaving it open to cyber threats. For this reason, the Trust has decided to apply this exemption.

**Question 2: For each of the following cyber incident types, please indicate if your organisation experienced them in any month from the 1st of July 2022-1st of July 2024. If yes, specify the month(s) in which they occurred:**

- a) Phishing attacks: Yes/No. If yes, which month(s)?**
- b) Ransomware attacks: Yes/No. If yes, which month(s)?**
- c) Distributed Denial of Service (DDoS) attacks: Yes/No. If yes, which month(s)?**
- d) Data breaches: Yes/No. If yes, which month(s)?**
- e) Malware attacks: Yes/No. If yes, which month(s)?**
- f) Insider attacks: Yes/No. If yes, which month(s)?**
- g) Cloud security incidents: Yes/No. If yes, which month(s)?**
- h) Social engineering attacks (excluding phishing): Yes/No. If yes, which month(s)?**
- i) Zero-day exploits: Yes/No. If yes, which month(s)?**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 3: For each of the following supplier types, please indicate if any cyber incidents related to them occurred between the 1st of July 2022-1st of July 2024. If yes, specify the volume of cyber incidents that occurred:**

- a) IT service providers: Yes/No**
- b) Medical equipment suppliers: Yes/No**
- c) Software vendors: Yes/No**
- d) Cloud service providers: Yes/No**
- e) Data storage/management companies: Yes/No**
- f) Telecommunications providers: Yes/No**
- g) Security service providers: Yes/No**
- h) Managed service providers (MSPs): Yes/No**



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**i) Third-party payment processors: Yes/No**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

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**Question 4: During the period from 1st of July 2022 -1st of July 2024, did your organisation experience any of the following impacts due to cyber incidents?**

- a) Were any appointments rescheduled due to cyber incidents? Yes/No**
- b) Was there any system downtime lasting more than 1 hour? Yes/No**
- c) Did any data breaches occur? Yes/No**
- d) Were any patients affected by data breaches? Yes/No**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

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**Question 5: What percentage of your cybersecurity budget is allocated to each of the following supply chain security technologies? Please indicate the percentage for each:**

- a) Third-party risk assessment tools: \_\_\_%**
- b) Vendor management systems: \_\_\_%**
- c) Supply chain visibility and monitoring solutions: \_\_\_%**
- d) Secure data sharing platforms: \_\_\_%**
- e) Multi-factor authentication for supplier access: \_\_\_%**
- f) Endpoint detection and response (EDR) for supplier systems: \_\_\_%**
- g) API security solutions: \_\_\_%**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

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