

FOI DA5490

The information I require relates to the organisation's software contract, please send me the organisation's primary contract around the types of contracts below.

A. Enterprise Resource Planning Software Solution (ERP) - this is the organisation's main ERP system and may include service support, maintenance and upgrades.

B. Primary Customer Relationship Management (CRM) Solution - this is the organisation's main CRM system and may include service support, maintenance and upgrades. Example of CRM systems the organisation may use could include Microsoft Dynamics, Front Office, Lagan CRM, Firm step

C. Primary Human Resources (HR) and Payroll Software Solution - this is the organisation's main HR/payroll system and may include service support, maintenance and upgrades. In some cases, the HR contract maybe separate to the payroll contract please provide both types of contracts. Example of HR/Payroll systems the organisation may use could include iTrant, Resource link.

D. The organisation's primary corporate Finance Software Solution - this is the organisation's main Finance system and may include service support, maintenance and upgrades. Example of finance systems the organisation may use could include E-Business suite, Agresso (UniM), eFinancials, Integra, SAP.

Question	Software Category					
	Software Category:	ERP	CRM	HR	Payroll	Finance
2	Name of Supplier: Can you please provide me with the software provider for each contract?	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: Question 2	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: Question 5	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: Question 1	The Trust outsources its payroll responsibility to University of Birmingham Hospitals.	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states: (1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: Question 2
		https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20D44561.pdf	https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20D44561.pdf	https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20D44918.pdf		https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20D44561.pdf
3	The date in which these applications were implemented	01/04/2013	N/A	01/04/2017	N/A	01/04/2013
4	The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier's name again please provide me with the actual software name.	Oracle	N/A	Healthroster	N/A	Oracle
5	Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.	N/A	N/A	N/A	N/A	N/A
6	Number of Users/Licenses: What is the total number of user/licenses for this contract?	7850	N/A	Currently 7850 - with an additional 400 licences planned.	N/A	7850
7	Annual Spend: What is the annual average spend for each contract?	£1,350,355.27	N/A	£326,937.14	£359,918.09	£663,500.04
8	Contract Duration: What is the duration of the contract please include any available extensions within the contract.	N/A	N/A	N/A	N/A	N/A
9	Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	01/06/2024	N/A	01/04/2023	01/02/2022	01/06/2024

10	Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	31/05/2026	N/A	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 21(1) of the FOI Act states: (1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information. The information requested is accessible here: Question 2	31/01/2025	31/05/2026
				https://www.eifit.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20D44918.pdf		
11	Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided, please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	01/06/2025	N/A	01/04/2026	01/09/2024	01/06/2025
12	Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).	Kevin Curnow, Chief Finance Officer Email: Kevin.curnow@nhs.net Tel: 0207 655 4000	N/A	Kevin Curnow, Chief Finance Officer Email: Kevin.curnow@nhs.net Tel: 0207 655 4000	Kevin Curnow, Chief Finance Officer Email: Kevin.curnow@nhs.net Tel: 0207 655 4000	Kevin Curnow, Chief Finance Officer Email: Kevin.curnow@nhs.net Tel: 0207 655 4000