



East London

**NHS Foundation Trust
Information Governance**

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2nd September 2024

Our reference: FOI DA5516

I am responding to your request for information received 30th July 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

- **Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.**
- **Lift service and maintenance – Service contract for lift service and maintenance.**
- **Food – Service contract that is focused around catering services.**
- **General waste services contracts – The organisation's primary general waste service contract.**
- **Laundry services where clothes and linen can be washed and ironed.**

Contract profile questionnaire for each type of contract:

- Question 1.** Supplier/Provider of the services
Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.
Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.
Question 4. The number of sites the contract covers
Question 5. The start date of the contract
Question 6. The end date of the contract
Question 7. The duration of the contract, please include information on any extensions period.
Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Please see answers for each contract below.

Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.

Question 1. Supplier/Provider of the services

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>



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Question 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.

Answer: The 2023/24 recorded spend for office and building cleaning was £7,789,275.49. This includes all recorded costs relative to domestics, hotel services, cleaning materials and cleaning equipment.

Question 3. A description of the services provided under this contract please includes information if other services are included under the same contract.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 4. The number of sites the contract covers

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 5. The start date of the contract

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 5

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>



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Question 6. The end date of the contract

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 6

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 7. The duration of the contract, please include information on any extensions period.

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 7

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 8. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net
Tel: 0207 655 4000

Lift service and maintenance – Service contract for lift service and maintenance.

Question 9. Supplier/Provider of the services

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

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Question 10. Total Annual Spend – The spend should only relate to each of the service contract listed above.

Answer: The recorded spend for lift service and maintenance was £52,024.77. Please note that although there are four organisations that provide this service across multiple sites, however we only hold financial records for t of these service providers.

Question 11. A description of the services provided under this contract please includes information if other services are included under the same contract.

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 12. The number of sites the contract covers

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 13. The start date of the contract

Answer: The Trust has reviewed question 13 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 5

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>



In addition to the above, Jacksons Lift contract has a start date of 31 March 2024.

Question 14. The end date of the contract

Answer: Please see table below:

Supplier	Contract end date
CLC Facilities	30 June 2025
Jacksons Lift	31 March 2025
Rydon	31 May 2025
Barts Health NHS Trust	Rolling contract, no specified end date
Homerton University NHSFT (HUH)	Rolling contract, no specified end date

Question 15. The duration of the contract, please include information on any extensions period.

Answer: Please see table below:

Supplier	Contract duration and extensions
CLC Facilities	One year plus one year extension
Jacksons Lift	One year
Rydon	Three years plus one year extension
Barts Health NHS Trust	Rolling contract, no specified end date
Homerton University NHSFT (HUH)	Rolling contract, no specified end date

Question 16. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net
Tel: 0207 655 4000

Food – Service contract that is focused around catering services.

Question 17. Supplier/Provider of the services

Answer: The Trust has reviewed question 17 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 18. Total Annual Spend – The spend should only relate to each of the service contract listed above.

Answer: The recorded catering and provisions spend for 2022-23 was £2,571,102.31.



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Question 19. A description of the services provided under this contract please includes information if other services are included under the same contract.

Answer: The Trust has reviewed question 19 of your request for information under the Freedom of Information Act (FOI) 2000.
Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 20. The number of sites the contract covers

Answer: The Trust has reviewed question 20 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 21. The start date of the contract

Answer: The Trust has reviewed question 21 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 5

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 22. The end date of the contract

Answer: The Trust has reviewed question 22 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.



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The information requested is accessible here:

Question 6

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 23. The duration of the contract, please include information on any extensions period.

Answer: The Trust has reviewed question 23 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 7

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 24. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net
Tel: 0207 655 4000

General waste services contracts – The organisation’s primary general waste service contract.

Question 25. Supplier/Provider of the services

Answer: Grundon Waste Mangement Ltd.
Veolia ES Ltd.
Sharpsmart Ltd.

Question 26. Total Annual Spend – The spend should only relate to each of the service contract listed above.

Answer: Grundon Waste Mangement Ltd – £97,821.97
Veolia ES Ltd - £128,769.78
Sharpsmart Ltd - £109,099.12

Question 27. A description of the services provided under this contract please includes information if other services are included under the same contract.

Answer: Domestic and recycling services. Plus specialist waste equipment at JHC, Wolfson and Newham

Question 28. The number of sites the contract covers

Answer: All Trust sites



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Question 29. The start date of the contract

Answer: Grundon – Contract terminated.
Veolia – 1 April 2022.
Sharpsmart - 1 April 2021.

Question 30. The end date of the contract

Answer: Veolia – 31 March 2026.
Sharpsmart - 31 March 2026.

Question 31. The duration of the contract, please include information on any extensions period.

Answer: Veolia - Four years
Sharpsmart - Three years plus one year extension

Question 32. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net
Tel: 0207 655 4000

Laundry services where clothes and linen can be washed and ironed.

Question 33. Supplier/Provider of the services

Answer: The Trust has reviewed question 33 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 34. Total Annual Spend – The spend should only relate to each of the service contract listed above.

Answer: The recorded spend for 2022-23 laundry services was £174,842.77.

Question 35. A description of the services provided under this contract please includes information if other services are included under the same contract.

Answer: The Trust has reviewed question 35 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.



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The information requested is accessible here:

Question 3

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 36. The number of sites the contract covers

Answer: The Trust has reviewed question 36 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 37. The start date of the contract

Answer: The Trust has reviewed question 37 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 5

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 38. The end date of the contract

Answer: The Trust has reviewed question 38 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 6

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>



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Question 39. The duration of the contract, please include information on any extensions period.

Answer: The Trust has reviewed question 39 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 7

<https://www.elft.nhs.uk/sites/default/files/2023-04/ANONResponse%20-%20FOI%20DA4401.pdf>

Question 40. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net
Tel: 0207 655 4000



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