



East London

**NHS Foundation Trust
Information Governance**

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London
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Website: <https://www.elft.nhs.uk>

12th September 2024

Our reference: FOI DA5530

I am responding to your request for information received 7th August 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chair: Eileen Taylor

Request: Essential Business Software: Please provide the following information regarding the essential business software systems used at East London NHS Foundation Trust:

Question 1: Storage & Cloud Infrastructure: Please address the following questions regarding your Storage & Cloud Infrastructure:

a) Does your organisation use on-premise or cloud storage or both?

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3a

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4564.pdf>

b) Please confirm the on-premise hardware manufacturer.

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3b

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4564.pdf>

c) Please confirm your cloud storage provider (AWS, Azure, Oracle, etc.).

Answer: The Trust has reviewed question 1c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3c

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4564.pdf>



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d) What is your annual spend on cloud storage?

Answer: The Trust has reviewed question 1d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3d

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4564.pdf>

e) How do you back up your data and with whom, e.g., Backup as a Service?

Answer: The Trust has reviewed question 1e of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3e

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4564.pdf>

For each of the systems listed please provide the following details:

Question 2: Telephony

- a) **System type:**
- b) **Supplier name:**
- c) **System name:**
- d) **Date installed:**
- e) **Contract expiration:**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework:**
- i) **Other systems it integrates with:**
- j) **Total value of contract (£):**
- k) **Notes - e.g., we are currently out to tender:**
- l) **If this system does not exist, do you have an in-house alternative?**

Answer: Please see Appendix 1.



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Question 3: ERP (Enterprise Resource Planning)

- a) System type:
- b) Supplier name:
- c) System name:
- d) Date installed:
- e) Contract expiration:
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework:
- i) Other systems it integrates with:
- j) Total value of contract (£):
- k) Notes - e.g., we are currently out to tender:
- l) If this system does not exist, do you have an in-house alternative?

Answer: Please see Appendix 1.

Question 4: Finance & Payments

- a) System type:
- b) Supplier name:
- c) System name:
- d) Date installed:
- e) Contract expiration:
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework:
- i) Other systems it integrates with:
- j) Total value of contract (£):
- k) Notes - e.g., we are currently out to tender:
- l) If this system does not exist, do you have an in-house alternative?

Answer: Please see Appendix 1.

Question 5: Cyber Security

- a) System type:
- b) Supplier name:
- c) System name:
- d) Date installed:
- e) Contract expiration:
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework:
- i) Other systems it integrates with:
- j) Total value of contract (£):
- k) Notes - e.g., we are currently out to tender:
- l) If this system does not exist, do you have an in-house alternative?

Answer: Please see Appendix 1.



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Question 6: HR (Human Resources)

- a) **System type:**
- b) **Supplier name:**
- c) **System name:**
- d) **Date installed:**
- e) **Contract expiration:**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework:**
- i) **Other systems it integrates with:**
- j) **Total value of contract (£):**
- k) **Notes - e.g., we are currently out to tender:**
- l) **If this system does not exist, do you have an in-house alternative?**

Answer: Please see Appendix 1.

Question 7: Payroll

- a) **System type:**
- b) **Supplier name:**
- c) **System name:**
- d) **Date installed:**
- e) **Contract expiration:**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework:**
- i) **Other systems it integrates with:**
- j) **Total value of contract (£):**
- k) **Notes - e.g., we are currently out to tender:**
- l) **If this system does not exist, do you have an in-house alternative?**

Answer: Please see Appendix 1.

Question 8: Finance BI and Analytics System

- a) **System type:**
- b) **Supplier name:**
- c) **System name:**
- d) **Date installed:**
- e) **Contract expiration:**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework:**
- i) **Other systems it integrates with:**
- j) **Total value of contract (£):**
- k) **Notes - e.g., we are currently out to tender:**
- l) **If this system does not exist, do you have an in-house alternative?**

Answer: Please see Appendix 1.



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Question 9: ITSM

- a) **System type:**
- b) **Supplier name:**
- c) **System name:**
- d) **Date installed:**
- e) **Contract expiration:**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework:**
- i) **Other systems it integrates with:**
- j) **Total value of contract (£):**
- k) **Notes - e.g., we are currently out to tender:**
- l) **If this system does not exist, do you have an in-house alternative?**

Answer: Please see Appendix 1.



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