



East London

**NHS Foundation Trust
Information Governance**

Robert Dolan House
9 Alie Street
London
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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

2nd September 2024

Our reference: FOI DA5535

I am responding to your request for information received 9th August 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

- a) **Medical and Dental**
- b) **Nursing and Midwifery**
- c) **AHP and HSS**
- d) **Admin and Clerical**

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3c and 3d

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

Question 2: If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

Answer: Not applicable.

Question 3: For each staffing group, please provide data for the past 12 months to show:

- a) **The average fill rate percentage, split out to show bank, agency and unfilled**

Answer: The Trust has reviewed question 3a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust only started recording agency fill rates in July 2024 and therefore is unable to provide average rates over the last 12 months. The Trust is therefore unable to provide a response.

- b) **The total spend, split out to show bank and agency**

Answer: Please see Appendix 1 attached.



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Question 4: Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.
Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4a, 4d and 4e

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

Question 5: Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

a) Staff Bank

Answer: Tanya Carter, Chief People Officer
Email: tanya.carter@nhs.net

b) Neutral/Master Vendor

c) Direct Engagement

Answer: Kevin Curnow, Chief Finance Officer
Email: kevincurnow@nhs.net



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