



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
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Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

17 October 2024

Our reference: FOI DA5590

I am responding to your request for information received 9 September 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Would you kindly provide me with the following information regarding your Finance / HR contracts:

Question 1: Which ERP (Enterprise Resource Management)/Finance Provider is used as your financial solution?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2:

<https://www.elft.nhs.uk/sites/default/files/2023-02/ANON%20Response%20-%20FOI%20DA4561.pdf>

Question 2: Which provider is used as your HR, Finance and Payroll solution?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2:

https://www.elft.nhs.uk/sites/default/files/2024-08/foi_da5490_-_appendix_1_-_final.pdf

Question 3: What are the total and annual contract values for each of your systems?

Answer: Total Contract Values:

Healthroster: £1,505,445.08

Oracle: £663,500.04

Annual Contract Values:

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested on annual contract values is accessible here:

Question 7:

https://www.elft.nhs.uk/sites/default/files/2024-08/foi_da5490_-_appendix_1_-_final.pdf

Question 4: When do your contracts expire?



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Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 10:

https://www.elft.nhs.uk/sites/default/files/2024-08/foi_da5490_-_appendix_1_-_final.pdf

**Question 5: Do you have any planned upgrades of the software?
a. If so, when?**

Answer: The Trust will consider upgrades of Allocate Healthroster software when the contract is due to expire.

For Oracle:

The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 6: Are you planning to go to market for a different HR or Finance system?
a. If so, when?**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 7: Who is the person responsible for your HR or Finance system? Please provide: Full name, job title and contact information, if possible.

Answer: Kevin Curnow - Chief Finance Officer.
Email: kevincurnow@nhs.net
Tel 020 7655 4000.



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