



East London
NHS Foundation Trust
Information Governance
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Website: <https://www.elft.nhs.uk>

20th November 2024

Our reference: FOI DA5580

I am responding to your request for information received 3rd September 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: **Subject: Mobile Telephony Services**
Please provide complete answers to the following questions:

Organisation details

Question 1: What is your organisation's name?

Answer: East London NHS Foundation Trust.

Question 2: How many full-time employees are at your organisation?

Answer: The Trust currently has 6129 full time employees.

Question 3: Who is your mobile phone network provider?

Answer: EE and Vodaphone.

Contract Renewal

Question 4: Did you switch on last renewal? (EE and Vodafone contracts)

Answer: No, the Trust didn't switch suppliers, but we did switch contracts. For both suppliers we now use the Crown Commercial Service RM6261 contract.

Question 5: When did you renew the last time?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 7:

<https://www.elft.nhs.uk/sites/default/files/2024-06/ANON%20Response%20-%20FOI%20DA5339.pdf>

Question 6: What is the contract length?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 6:

<https://www.elft.nhs.uk/sites/default/files/2024-06/ANON%20Response%20-%20FOI%20DA5339.pdf>

Question 7: Did you use a Framework, if so which one?

Answer: Crown Commercial Service RM6261 contract framework.



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Contract and usage details

Question 8: How many total connections do you currently have?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3:

<https://www.elft.nhs.uk/sites/default/files/2024-06/ANON%20Response%20-%20FOI%20DA5339.pdf>

Question 9: How many connections are Voice only?

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3:

<https://www.elft.nhs.uk/sites/default/files/2024-06/ANON%20Response%20-%20FOI%20DA5339.pdf>

Question 10: How many connections are Voice and Data?

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3:

<https://www.elft.nhs.uk/sites/default/files/2024-06/ANON%20Response%20-%20FOI%20DA5339.pdf>

Question 11: Do you use a shared data bundle, if so, what is the data allowance?

Answer: Yes. The Trust uses a shared data pool. The data allowance per month is as follows: BT/EE is 1TB. Vodafone is 12TB.

Question 12: What is your average data usage of the last 3 months?

Answer: The average data usage is as follows: BT/EE is 2TB. Vodafone is 30TB.



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Question 13: Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):

Answer: £25,502.99.

Question 14: Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

Answer: £59,588.72.

Question 15: Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):

Answer: £27,509.64.

Question 16: Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):

Answer: £58,000.68.

Question 17: Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):

Answer: £39,736.46.

Question 18: Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):

Answer: £46,274.38.

Question 19: Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):

Answer: £38,585.34.

Question 20: Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):

Answer: £36,839.62.

Question 21: Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):

Answer: £26,544.49.

Question 22: Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):

Answer: £32,395.68.

Question 23: Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):

Answer: £41,288.79.



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Question 24: Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):

Answer: £44,595.42

Question 25: Is VAT included in the above figures?

Answer: Yes. VAT is included in the figures provided.

Question 26: Do you have a hardware fund, if so, how much and is it included in the monthly spend?

Answer: No.

Question 27: Do you host any mobile phone masts on your premises, if so, how many and who provides them?

Answer: No the Trust does not host any mobile masts.

Question 28: Who is the primary contact for this contract?

Answer: Kevin Curnow – Chief Finance Officer.



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