



East London

**NHS Foundation Trust
Information Governance**

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

19th November 2024

Our reference: FOI DA5688

I am responding to your request for information received 31st October 2024 and clarified on 1st November 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: How many FOI requests did you receive in FY 20/21 FY 21/22 FY 22/23 FY 23/24 and FY24/25 (to date)?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested on Financial Years 2022/23, 2023/24 and 2024/25 is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2024-11/ANON%20Response%20-%20FOI%20DA5624.pdf>

Please see table below:

Date	Number of FOI requests received
2020/21	342
2021/22	442

Question 2: What is the average monthly number of FOI requests received by your organisation?

Answer: Please see table below:

Date	Average monthly number of FOI requests received
2020/21	29
2021/22	37
2022/23	44
2023/24	55
2024/25 to 7 October 2024	58

Question 3: Percentage of the responses that were sent within 20 working days (compliance rate).

Clarification: I would like information for each financial year: 20/21 FY 21/22 FY 22/23 FY 23/24 and FY24/25.

Answer: Please see table below:

Date	Percentage of responses that were sent within 20 working days
2020/21	64%
2021/22	60%
2022/23	The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.
2023/24	
2024/25 to 7 October 2024	



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	<p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested on Financial Years 2022/23, 2023/24 and 2024/25 is accessible here:</p> <p>Question 2:</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-11/ANON%20Response%20-%20FOI%20DA5624.pdf</p>
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Question 4: How many staff do you employ for processing FOI requests? What is their whole time equivalent? What band are they?

Answer: One WTE FOI Coordinator. Band 5.



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