



East London

**NHS Foundation Trust
Information Governance**

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London
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31st December 2024

Our reference: FOI DA5664

I am responding to your request for information received 21st October 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am interested to understand how you ensure more efficient financial and HR performance management of your Trust. Could you let me know if you use any particular software to support the financial and HR activities/tasks in the table below.

Answer: Please see table below:

Finance Performance and Management				
Activities	Tasks	What software/tools do you use to support this task?	How much did you spend in FY 23/24 on this software/tool?	If not currently using software/tools, do you plan to adopt specific software/tools to support these activities in FY 25/26?
Enterprise planning and budgeting	Budgeting and financial planning	These services are outsourced with retained team: - Financial accounts and treasury management - Accounts payable - Accounts receivable	Total outsourcing value £528,183.00	Not applicable.
	Workforce planning			
	Strategic modelling			
Account reconciliation	Reconciliation compliance and transaction matching			
Financial Consolidation and Close	Financial consolidation	NHS Shared Business Services provides the outsourced service. Oracle is the system used.		
	Close process and management			
	Custom calculations			
Reporting	Management reporting and dashboards	Management Accounts also use Oracle.		
	Financial reporting			
Profitability and Cost management	Profitability and Cost management	Logex Healthcare Analytics Ltd.	£42,253.00	
Tax reporting	Tax reporting	Not applicable.	Not applicable.	
Enterprise Data Management	Enterprise Data Management	Not applicable.	Not applicable.	
Workforce planning	Workforce planning	Healthroster.	£233,270.00	
Rostering	Rostering	Healthroster.		
Recruitment	Recruitment	TRAC.	£27,560.00	
Expenses	Expenses	Giltbyte.	Not applicable - outsourced in 23/24 as part of Payroll.	



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