



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

9 Alie Street

London

E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

17 December 2024

Our reference: FOI DA5669

I am responding to your request for information received 23 October 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following 6 system contracts and their accompanying consulting support contracts:

1. Analytics (BI that includes outcomes)
2. BI & Data Warehousing
3. Digital Dictation
4. Improving Access to Psychological Therapies (IAPT)
5. Secondary Care EPS
6. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - Yes/No
- m) If yes, please provide the consulting firm's name:
- n) Consulting contract start date -
- o) Consulting contract end date -

Please provide your answer in the above format for each system.

System definitions:

Analytics (BI that includes outcomes): Analytical software and processes to collect and analyse data including clinical outcomes to support both business planning and reporting.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Improving Access to Psychological Therapies (IAPT): A patient management and reporting system for psychological therapists providing cognitive behavioural therapy (CBT) and other related treatments, which meets the central IAPT reporting requirements. Used to measure local accessibility of psychological therapies.

Secondary Care EPS: Advanced e-prescribing in use across wards for outpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.



Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Answer: Please see Appendix 1 attached.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor