



East London

**NHS Foundation Trust
Information Governance**

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28 November 2024

Our reference: FOI DA5692

I am responding to your request for information received 1 November 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: What was the total budget allocated for employee rewards and recognition programs in 2022, 2023, and 2024 (to date)? Please provide a breakdown by year.

Answer: Please see table below:

	Employee of the month scheme	Welcome back Vouchers for staff returning from maternity, paternity & adoption leave
Year	Total Budget	Total Budget
2022	£4400.00	£2800.00
2023	£5500.00	£4100.00
2024	£3100.00	£5700.00

Question 2: How many employees would be eligible to receive Employee Rewards or Recognition?

Answer: Based on the above recognition schemes that the wellbeing & engagement team run, all staff are eligible if they have been nominated for the employee of the month scheme or have returned from maternity, paternity or adoption leave.

Question 3: How frequently are rewards payments made (i.e., weekly, fortnightly, 28 days, calendar month or annual)? Please provide a breakdown.

Answer: Rewards payments are made on an as-and-when-basis when applications have been submitted.

Question 4: Besides employee rewards, for what other purposes does your NHS trust use gift cards or vouchers? For example, flu vaccination, stop smoking campaigns, etc.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not centrally record the information requested and is therefore unable to provide a response.

Question 5: Does your trust use prepaid cards for any purposes? Such as grants, medical trial rewards or targeted campaigns (Gluten Free).

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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Question 6: How many gift cards, prepaid cards and vouchers has the Trust issued in 2022, 2023 & 2024? Please provide a breakdown of the solutions (prepaid, physical gift cards, digital gift cards and vouchers) used across the time frame provided.

Answer: Please see table below:

	Employee of the month scheme	Welcome back Vouchers for staff returning from maternity, paternity & adoption leave
Year	Number of e-gift cards issued	Number of e-vouchers issued
2022	88	56
2023	110	82
2024	62	114

Question 7: Who is your current supplier(s) for above stated solutions (gift cards, prepaid cards and vouchers) and what is the current contract length with each supplier?

Answer **Employee of the month scheme**
Supplier: Edenred – My Lifestyle Compliment Select.

This voucher portal is in line with our current childcare voucher scheme with no end date to the contract, however the contract call-off period expires on 31 August 2025.

Question 8: What is your anticipated 2025 budget for the above stated solutions (gift cards, prepaid cards and vouchers)?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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