

Reducing the rate of undocumented medication doses in City and Hackney Home Treatment Team

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Aim

The aim of this project is to reduce the rate of undocumented medication doses from 45% to 5% by the end of April 2018..

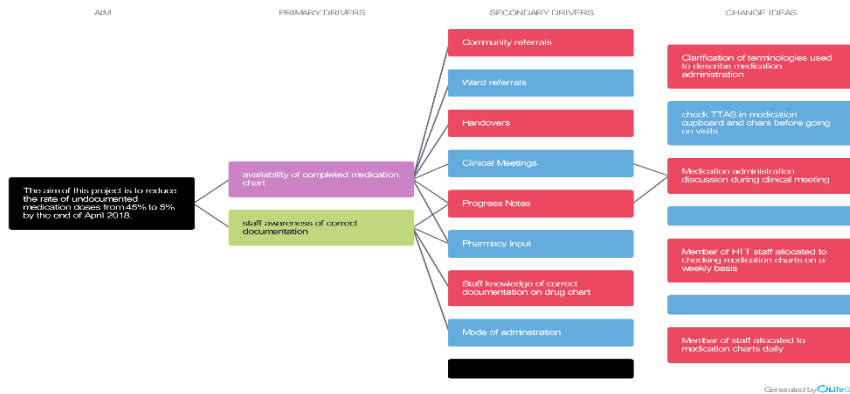
Why is this important to service users and carers?

An audit conducted in June 2014 found that there was no evidence full medicines reconciliation (MR) had taken place for patients on HTT caseload who were referred by other sources than in-patient wards e.g GPs, CMHT and EDs. MR is completed for in-patients by pharmacy and there is a need for parity for patients receiving home treatment.

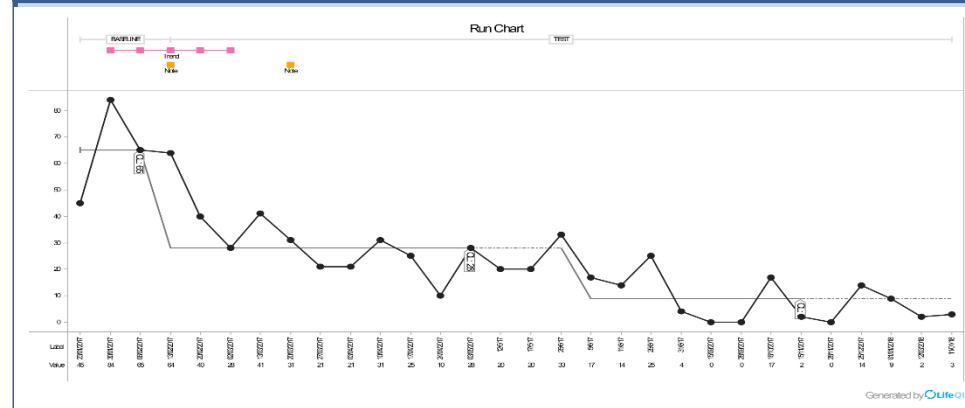
Tests of Change

Ordering and dispensing of medication
Reduction in Waste
Reduction in Datix for medication errors

Driver diagram



Data



Learning and what next?

Change ideas have now been implemented into the normal working practices and the results continue to be maintained