PRISON TRANSFER TIMES



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Aim

A reduction in 10 % in overall time from point of received referral to JHC to point of admission for male patients with primary diagnosis of mental illness from prison.

Why is this important to service users and carers?

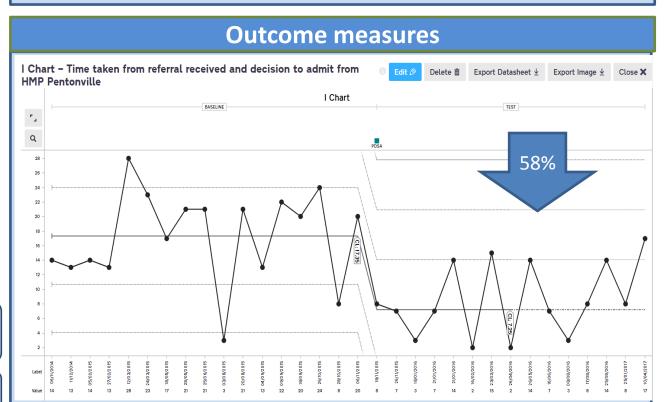
Service users want to spend as little time as possible in hospital and get back to their life in the community. To achieve this we have to ensure that there are efficient care pathways for prisoners from their time of referral to hospital to admission. This will give clear definition to staff of what their role is and how they can play a part in achieving this.

Driver diagram

Does physical assessment need to be carried out? Could paper assessment be done? Develop a checklist of information that is 10% required for assessment Aim to reduce average time ime from receiving referral to to occur reduction in assessment taking place ssessment to 5 working day Ensure all assessors time taken have assess to Dragon software Aim to reduce average time from Time from assessment taking assessment to decision t place to decision to admit Have weekly rota for admit to 5 working receiving assessment days referral to Slots in diary for Time taken from decision to Aim to reduce this to 10 admission assessment to take Admit to transfer to hospital. working days. place each week to hospital Mental Health Act Office book and monitor assessment Change idea Change idea

What are we testing?

Interventions to reduce the time taken from a referral being received by JHC till the point when the patient is actually admitted to the JHC>



Learnings

- Need regular meetings to monitor change.
- Would have been useful to map out process in more detail early on and consider future change ideas.
- Need more instruction on data collection and diagram development.
- Low lying fruits come easily. Some are more of a challenge and require more in depth input.