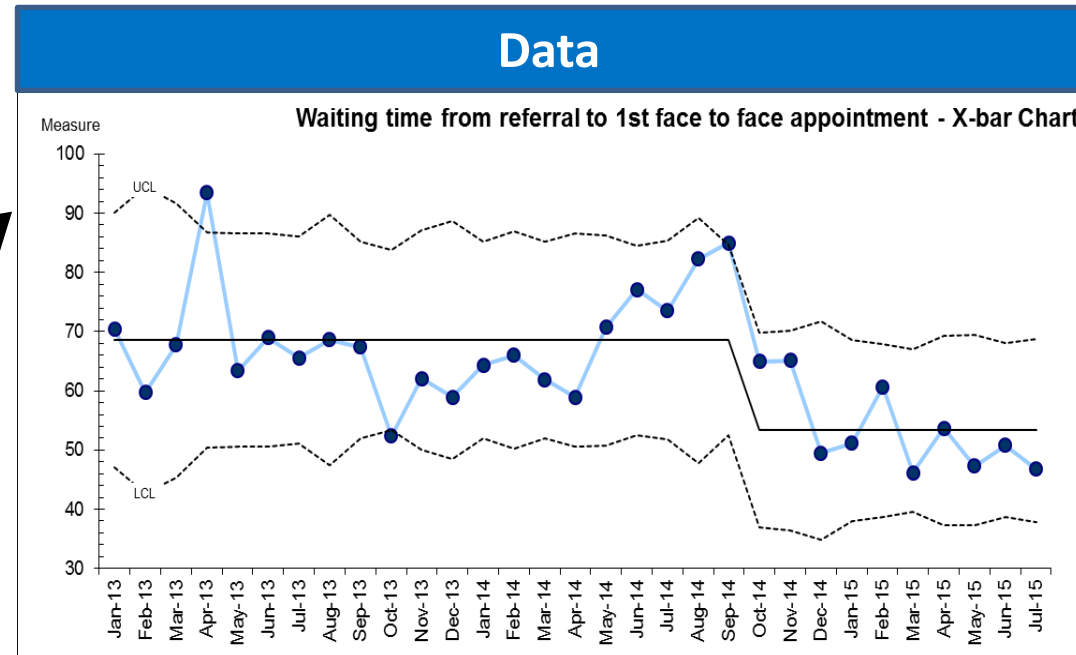
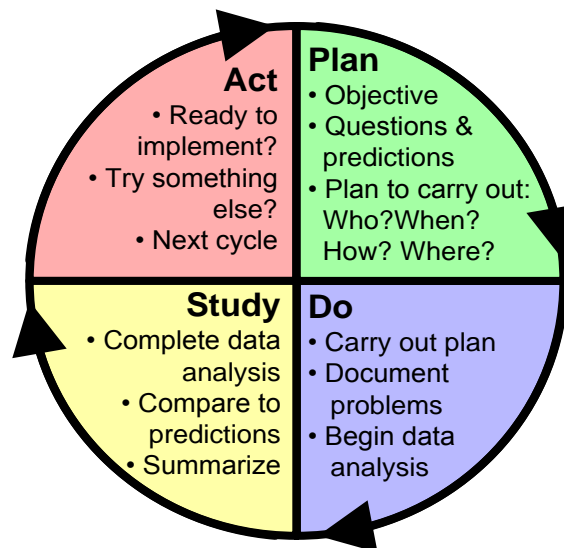


## Tests of Change

- Review and develop administrative systems for referrals
- Standardise liaison activity with referrers
- Review and rationalise info sent to families
- Screening checklists for GPs/referrers
- Develop knowledge about alternative services in community / 'secret shopper' users
- Develop telephone screening protocol for families
- Develop library of easily accessible self-help materials

**Aim:** To reduce our current waiting times for assessment at CFCS from 11 weeks to 9 weeks by April 2015



## Driver diagram

